



## FREEDOM OF INFORMATION

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**FOI REFERENCE:** FOI 23/24 - 189

**DATE RECEIVED:** 18/01/24

**TITLE / CATEGORY:** Equipment and Facilities – Computer Aided Facilities Management

### REQUEST

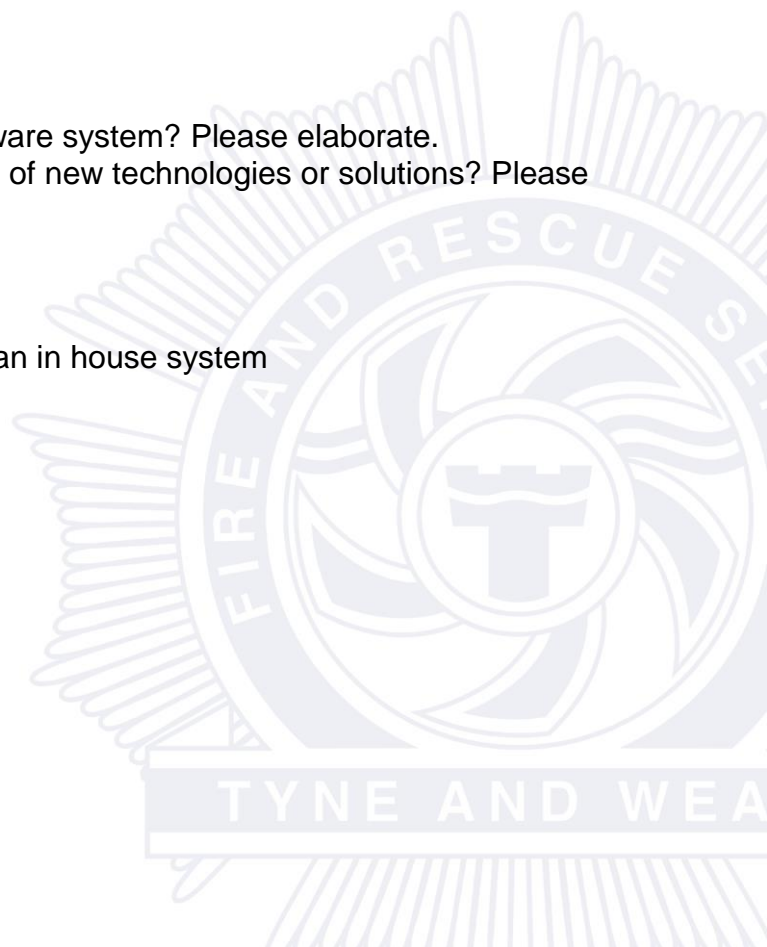
I am researching the use of Computer Aided Facilities Management (CAFM) and/or Integrated Workplace Management System (IWMS) in the public sector. Under the Freedom of Information Act (FOI) I would welcome a response to the following questions:

1. Which CAFM/IWMS systems are used in the organisation?
2. When did this contract start and when does it end?
3. What are the organisations plans at the end of contract?
4. What are the contract values?
5. Who is the senior operational contact responsible for this contract and can you provide contact details?
6. Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? If no, please elaborate.
  - a. Planned & Reactive Maintenance
  - b. Asset Management
  - c. Property Management
  - d. Lease Agreements
  - e. Health & Safety
  - f. Project Management
  - g. Condition Surveys
7. Are there any limitations with the existing software system? Please elaborate.
8. Are there any upcoming plans for the adoption of new technologies or solutions? Please elaborate.

### RESPONSE

1. Tyne and Wear Fire and Rescue Service use an in house system
2. N/A
3. N/A
4. N/A
5. N/A

Any printed documents are considered uncontrolled.



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**RESPONSE CONT.**

6. Functionalities used

a. In house defects reporting system

b. Microsoft

c. Hard copy house files

d. Hard copy house files

e. In house system

f. In house system

g. Procured on a quinquennial basis

7. None

8. No

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