

Official

**Tyne and Wear Fire
and Rescue Service**



FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 23/24 - 178

DATE RECEIVED: 29/12/23

TITLE / CATEGORY: Finance and Spending – Language Services

REQUEST

I wish to make an FOI request. Please provide me with the following information for the financial years 2020/21, 2021/22, 2022/23. All expenditure made by your organisation, in every facet of its operations and purview, on translation, interpretation, and language services. Please provide the aggregated total spent by your organisation and then, if possible, please provide this broken down by particular function for which the service was carried out.

RESPONSE

Tyne and Wear Fire and Rescue Service utilise the services of Language Line to support control room call handling.

2020/2021 £478.90

2021/2022 £609.50

2022/2023 No spend

Any printed documents are considered uncontrolled.

www.twfire.gov.uk

