



FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 23/24 - 157

DATE RECEIVED: 16/10/23

TITLE / CATEGORY: Communications and ICT – Cyber Security

REQUEST

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats
2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.
3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation. For each of the different types of cyber security services can you please provide me with:

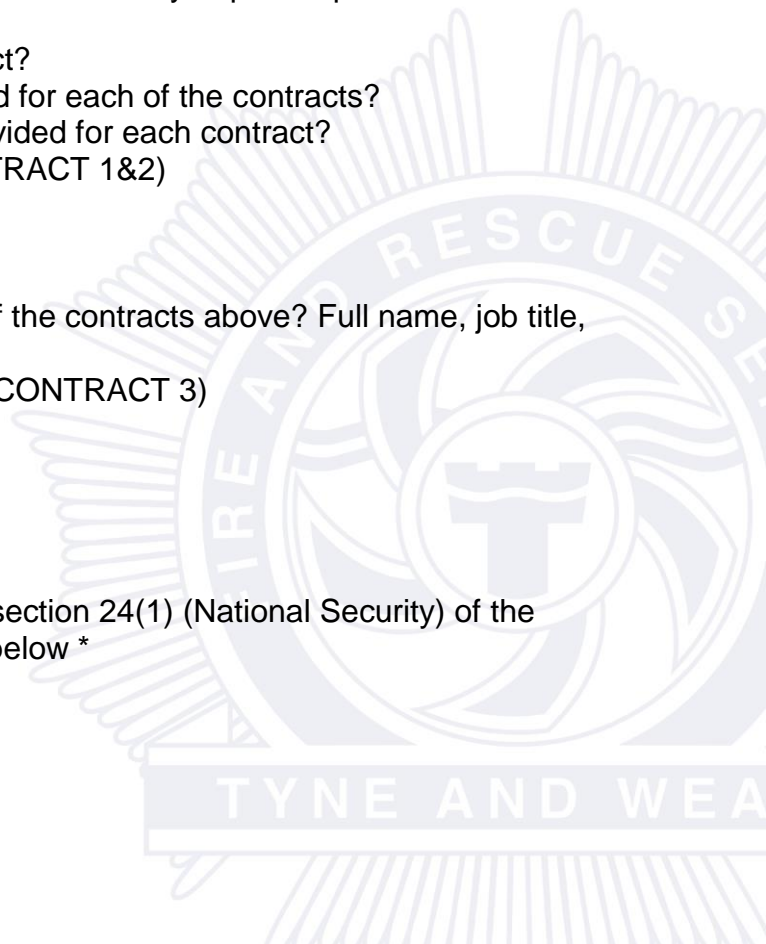
1. Who is the existing supplier for this contract?
2. What does the organisation annually spend for each of the contracts?
3. What is the description of the services provided for each contract?
4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)
5. What is the expiry date of each contract?
6. What is the start date of each contract?
7. What is the contract duration of contract?
8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.
9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)

RESPONSE

Contract 1 – Standard Firewall (Network)

1. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *

Any printed documents are considered uncontrolled.





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RESPONSE CONT.

2. Hardware was initially purchased with 5 year support
3. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *
4. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *
5. November 2026
6. November 2021
7. 5 years
8. Procurement

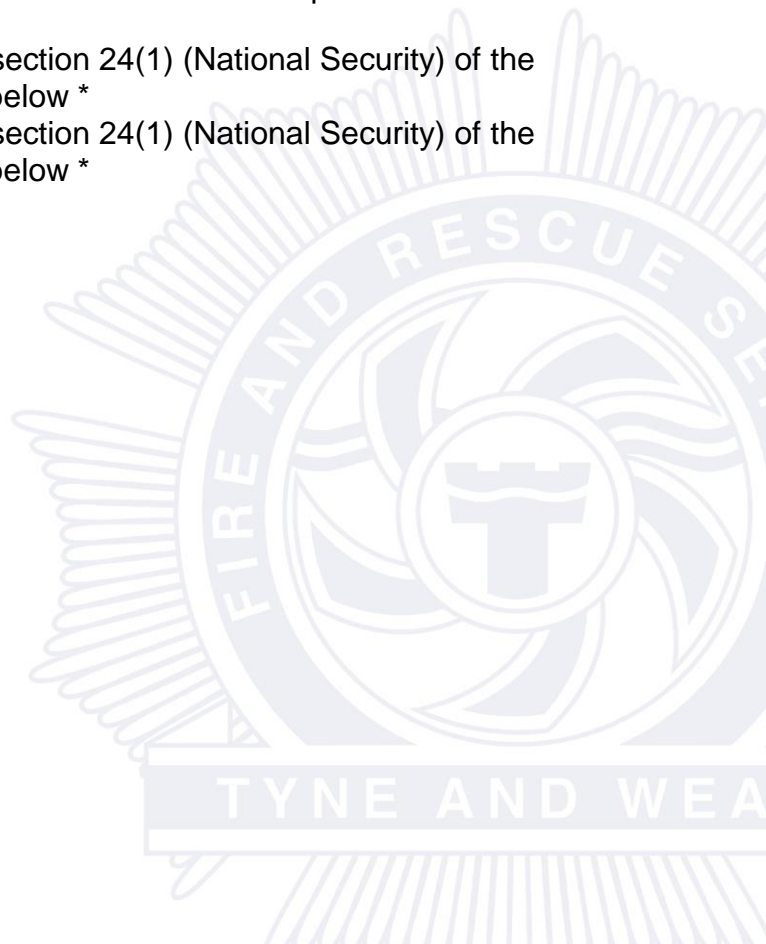
Contract 2 – Anti-virus Software Application

1. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *
2. Support was purchased on a 5 year basis so no further annual spend until November 2026
3. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *
4. We are exempting this information under section 24(1) (National Security) of the Freedom of Information Act. Please see below *
5. November 2026
6. November 2021
7. 5 years
8. Procurement

Contract 3 - Microsoft Enterprise Agreement

1. Insight
2. £95,101 pa
3. Microsoft O365 Subscription

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Official

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and Rescue Service**



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RESPONSE CONT.

4. N/A
5. 30/04/2024
6. 01/05/2021
7. 3 years
8. Procurement
9. 956 users

Section 24(1) provides that information is exempt if exemption from section 1(1)(b) is required for the purposes of safeguarding national security.

Tyne and Wear Fire and Rescue Service is considered to be a critical piece of UK national infrastructure for Emergency response. We consider under section 24 that the information you have requested regarding our IT infrastructure, our network and our suppliers would provide enough details for a person with malicious intent to gain enough of an overview of our IT landscape to exploit any potential vulnerabilities and compromise our systems, for example, a cyber-attack.

Section 24(1) is a qualified exemption, which means that it is subject to a public interest test. Tyne and Wear Fire and Rescue Service acknowledge the public interest in openness and transparency, but we consider that there is also a public interest in TWFRS protecting national security. Having reviewed the requested information, we are concerned release of such information poses an unacceptable risk to public safety and to the safety of our employees. We have therefore concluded that the exemption applies and that withholding the material serves the public interest better than release in this instance.

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www.twfire.gov.uk

