

Official

**Tyne and Wear Fire
and Rescue Service**



FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 23/24 - 116

DATE RECEIVED: 11/07/23

TITLE / CATEGORY: Incident Statistics – Number of Cold / Prank Calls Jan 21 – May 23

REQUEST

I am making a request under the Freedom of Information Act. I would like to know:

- The number of cold/prank calls that took place in each month from January 2021 to May 2023.
- The number of prank/cold calls from January 2021 to May 2023 that received a physical response or call out.

In terms of what I mean by a prank or cold call, I am referring to instances where calls were received about information not relevant to an emergency as well as instances where an emergency was reported but a full response found there was no incident.

RESPONSE

Please see attached report.

Any printed documents are considered uncontrolled.

www.twfire.gov.uk

