



FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 23/24 - 084

DATE RECEIVED: 27/04/2023

TITLE / CATEGORY: Incident Statistics – False Alarms

REQUEST

I wondered if you had top-line figures available in the public domain about the cost of false alarm visits?

Do you have a breakdown of the areas across your patch where these are more common than others? I wondered if you could put me in touch with the relevant information

RESPONSE

The costs of false visits would vary depending on the information we receive at the time of the report how many appliances may be deployed. You can find a list of our special service charges on our website - [Special-Services-2023.24.pdf](#) (twfire.gov.uk). Using this document you can see the costs for 1 appliance (Water Tender) and multiple as required.

Please see below table for number of false alarms in domestic properties for 01/01/2022 – 31/12/2022

District	No of False Alarms in Dwellings (Domestic Property)
GATESHEAD	505
NEWCASTLE	1259
NORTH TYNESIDE	314
SOUTH TYNESIDE	283
SUNDERLAND	579
Grand Total	2940

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