



FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 23/24 - 073

DATE RECEIVED: 16/04/2023

TITLE / CATEGORY: Crewing/ appliance/station information – Attendance times

REQUEST

1. What was the expected arrival time at the scene of a fire incident prior to 6th March 2023?
2. Now taking into consideration the barriers in Jesmond and not forgetting Jesmond Dene Road what are the NEW expected arrival times considering extra congestion on surrounding roads of Osborne Road and particularly Jesmond Road?
3. I expect this reply to be in 8 parts to each of the addresses because you have to set out times from EACH of the Fire Service stations as these will inevitably VARY as to the direction they are approaching Jesmond. So an example for 1 address if the Fire engine was approaching from say Gosforth there may be a particular time but what if it is coming from Byker or Central Newcastle or even West Denton. Also, each Fire engine now has to take account of inaccessibility from certain directions, some Fire Stations will have better access from the north or south or east or west. All of those times will vary as to the available approach road the Fire crew use. The addresses are as follows - 9 individual address listed

RESPONSE

1. We would not be unable to provide a definite expected time of arrival as all attendance times would vary due to many contributing factors, such as time of day, weather. We report our average attendance times for the Service on a quarterly basis which can be found on our website here Tyne and Wear Fire and Rescue Service (twfire.gov.uk). We also report response times to the Home Office and these can be found here Detailed analysis of response times to fires attended by fire and rescue services: England, April 2021 to March 2022 - GOV.UK (www.gov.uk)

2. As above

3. As above.

Any printed documents are considered uncontrolled.

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