Tyne and Wear Fire and Rescue Service

FREEDOM OF INFORMATION

FOI REFERENCE: FOI 23/24 - 065

DATE RECEIVED: 05/04/2023

TITLE / CATEGORY: Communication / ICT Systems – Systems and Providers

REQUEST

Please complete the following table on behalf of your organisation. Under section 16 of the act, please let me know how I can adapt my request should any answers be subject to exemptions.-
Attached table

RESPONSE

See attached.

	Core HR System	Payroll System	Learning/Management System (LMS)	Recruitment/Application Tracking System	Employee Performance Management System	ER (HR Cases) Casework System
Current System provider (e.g. iTrent, Oracle EBIS, Oracle Fusion etc)	Core	SAP	MyFRS and Redkite	Core	Core	N/A
System type: i.e. On Premise, SaaS or outsourced	Cloud	On Premise of Lead Autority	On Premise	Cloud	Cloud	N/A
What date does this contract expire?	Sept 2023	Finance	On Premise	Sept 2023	Sept 2023	N/A
How did you procure this technology? (e.g via G-Cloud, Request	Tender	Via Lead Authority	Quotation	Tender	Tender	N/A

for Quote etc)						
What is the current annual licensing cost?	09/22 – 09/23 £70,908	Part of a wider Service Level agreement with City of Sunderland Council	Redkite- £12,075	09/22-09/23 – £70,908	09/22-09/23 – £70,908	N/A
What is the current internal staffing cost to enable the support of this system	Part of a wider job description and percentage cannot be accurately calculated	£152,900.00	£29,439.00	£29,439.00	Part of a wider job description and percentage cannot be accurately calculated	N/A
What are the total, annual 3rd party costs for this system	N/A	Part of a wider Service Level agreement with City of Sunderland Council	N/A	N/A	N/A	N/A
Who is the the 'product owner' for this system? (please	HR.Helpdesk@twfire.gov.uk	Finance@Twfire.gov.uk	myFRS@twfire.gov.uk Redkite.Suppport@twfire.gov.uk	HR.Helpdesk@twfire.gov.uk	HR.Helpdesk@twfire.gov.uk	N/A

provide the email address)					
Please tell us your total employee headcount?	894				