



FREEDOM OF INFORMATION

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FOI REFERENCE: 135

DATE RECEIVED: 31/03/2023

TITLE / CATEGORY: Equipment and facilities – MFDs, printers, photocopies and print room devices

REQUEST

1. Please state the number of printing devices currently in use within the Fire Service; including MFDs, single function printers, photocopiers and print room devices and how long these agreements are for in years and when the next review will be?
2. What percentage of your fleet of MFds/printers is in colour vs mono and what are the models in use?
3. In terms of usage, what is your monthly page volumes for both mono & colour?
4. Who are the main manufacturers or resellers for the MFDs/photocopiers/printers/Print production devices in use at the Fire service?
5. Who are the main supplier(s) of printer consumables (Toner, spares, etc)?
6. Who is your preferred channel partner, if any for supply of PCs and laptops, and how many of each does the service currently have in use, and when do you expect to review any of these to be replaced?
7. What is the approximate spend on printers, photocopying agreements, rental or lease agreement and/or rentals and service charges during the last financial year?
8. What is the length of the MFD and print room device contracts in place, and can you confirm these are Financial Operating agreements?
9. What are the start and end dates for all printers/MFDs/Print room contracts within your organisation?
10. Which procurement route or framework was used to procure this solution and what Framework would the service expect to use next?
11. The named person and their role in your organisation who is in charge of the procurement for printing and any managed print or IT contracts?
12. Does the service use any Print Management software, if yes, please confirm the product name, who supplies it and when does the current contract or licencing end?
13. Who supplies your current CCTV services across the Service and when will you next review, and who is the lead contact please?
14. Please can you confirm the number of Adobe or other PDF software solution licences being used across the force?
15. Does the Fire service currently use any Audio Visual/LED/LCD displays, interactive touch screen or Teams meeting room hybrid video conference facilities, and if yes, please can you confirm the number of devices, manufacturer, and any term of agreement in place for rental/lease and any maintenance agreements in use and the end date?

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REQUEST CONT.

16. Who does the Fire service use for all office supplies, (paper, stationary, inkjet/laser cartridges etc) and please can you advise on the average annual spend across the service?

RESPONSE

1. MFD's – 16x Mono, 13x Colour and 1x A0 Colour Plotter, 17x Laser Printers – next review April 2007 (this will be 4 years into a 5 year contract)
2. 65%/35%. Ricoh IM3000, Ricoh IMC3000, Ricoh IMC4500, HP LaserJet 2015n, Brother HL-L2350DW
3. Colour 35k p/m. Mono 60k p/m
4. MFD's – Ricoh, Printers – HP/Brother
5. MFD's are contracted to Ricoh. Printers as ad hoc.
6. Dell, 5 year life cycle. Desktops x 365, Laptops x 399
7. Approximately £19k
8. Devices are leased for 5 years – commenced April 2023
9. MFD's – April 2023 to April 2028
10. The Framework used was CCS RM6174 the route to market for the next Procurement exercise will be determined nearer to the time as we have just entered into a 5 year contract.
11. Senior Procurement Advisor.
12. Papercut supplied by Ricoh – contract runs concurrent with MFD's.
13. Combination of Equans on PFI sites and Estates department. Lead contact Building Facilities Supervisor. Estates&facilities@twfire.gov.uk
14. Adobe Acrobat x 25, Bluebeam Revu x 15
15. LCD x 36 (Sony), Projectors (Sony, Hitachi, Sanyo) x 17, Large touchscreen x 10 (Clevertouch, Ilyama). Manufacturer's warranty.
16. Lyreco via Framework (approximately £9k)

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