



FREEDOM OF INFORMATION

FOI REFERENCE: 113 - 08.02.23

DATE RECEIVED: 08/02/2023

TITLE / CATEGORY: Equipment and facilities – Contract data

REQUEST

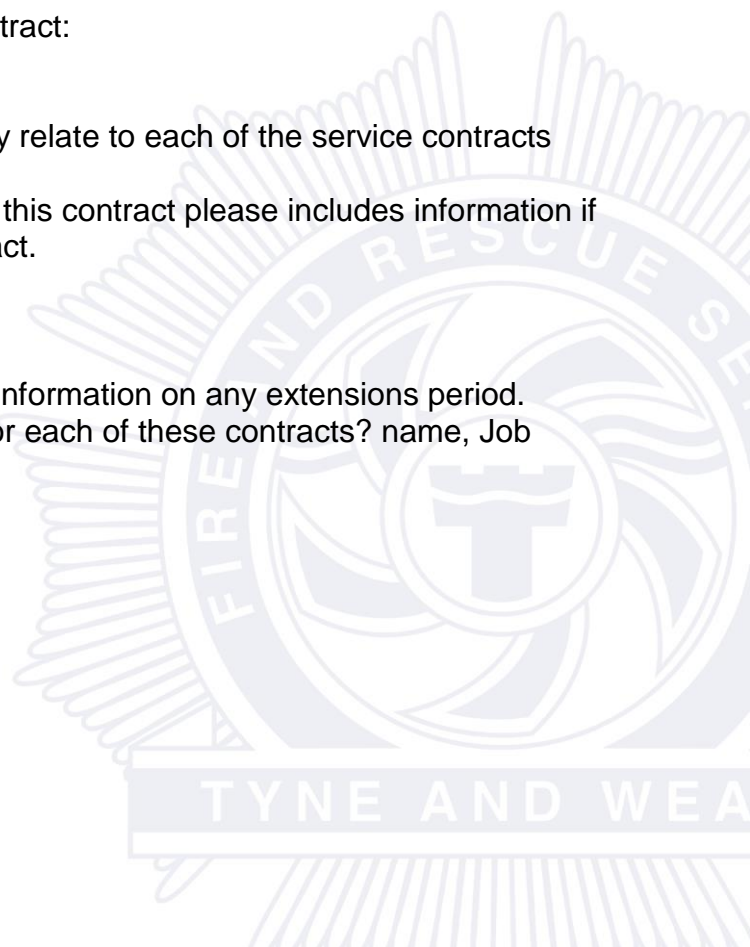
I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Any printed documents are considered uncontrolled.





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RESPONSE

1. FM Provider
2. TWFRS in house staff
3. FM Provider
4. External company Elis

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

1. Equans and Robertsons.

2. We are unable to provide the cost in relation to this service as it is included within in single Facilities Management Contract

3. Full Facilities Management

4. Equans - 8 locations and Robertsons 1 location

5. Equans 28/03/2003, Robertsons 26/06/2009

6. Equans 27/03/2028, Robertsons 25/06/2034

7. As above 8. Facilities Manager, Estates&facilitites@twfire.gov.uk

2. Lift service and maintenance – Service contract for lift service and maintenance.

1. Equans and Robertsons.

2. We are unable to provide the cost in relation to this service as it is included within in single Facilities Management Contract

3. Full Facilities Management

4. Equans - 8 locations and Robertsons 1 location

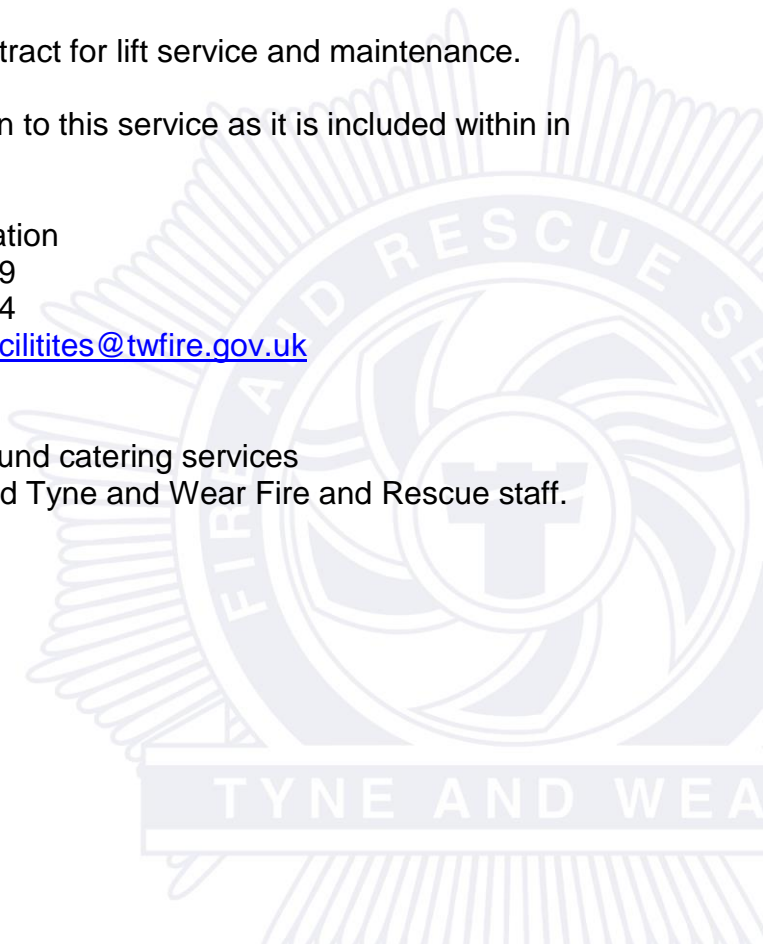
5. Equans 28/03/2003, Robertsons 26/06/2009

6. Equans 27/03/2028, Robertsons 25/06/2034

7. As above 8. Facilities Manager, Estates&facilitites@twfire.gov.uk

3. Food – Service contract that is focused around catering services

This service in carried out by directly employed Tyne and Wear Fire and Rescue staff.





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RESPONSE CONT.

4. General waste services contracts – The organisation's primary general waste service contract.

1. Equans and Robertsons.

2. We are unable to provide the cost in relation to this service as it is included within in single Facilities Management Contract

3. Full Facilities Management

4. Equans - 8 locations and Robertsons 1 location

5. Equans 28/03/2003, Robertsons 26/06/2009

6. Equans 27/03/2028, Robertsons 25/06/2034

7. As above 8. Facilities Manager, Estates&facilitites@twfire.gov.uk

5. Laundry services where clothes and linen can be washed and ironed

1. Services are provided as and when required by contractor Elis

2. No contract and due to low spend does not require to be tender

3. Provision and laundry service for tea towels

4. All locations

5. N/A

6. N/A

7. N/A

8. Building Facilities Supervisor, Trudy.heads@twfire.gov.uk

