# Quarterly Performance Report YTD 01/04/2021 - 31/12/2021





# Service Performance Dashboards

The following dashboards contain data for the service as a whole.



	Performance Summary Service	Deaths from Accidental Dwelling Fires (LI01)	Deaths from all Fires (LI02)	Injuries from Accidental Dwelling Fires (LI03)	Injuries from all Fires (LI05)
		<b>O</b> Target: 0	O Target: 0	<b>19</b> Target: 20 (-5%)	<b>105</b> Target: 83 (+26.51%)
		Target. e			
This page sh our targets	ows our performance against	Accidental Fires in Dwellings (LI08)	Accidental Kitchen Fires in Dwellings (LI09)	Accidental Non Kitchen Fires in Dwellings (LI10)	Deliberate Secondary Fires (LI16)
	Target Filters:	347	196	151	3,944
	Target Quarter	Target: 363 (-4%)	Target: 205 (-4%)	Target: 158 (-4%)	Target: 3346 (+18%)
	<ul> <li>✓ 1</li> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	Deliberate Refuse Fires (LI18)	Malicious False Alarms Attended (Ll21)	AFA's to Non Domestic premises (LI22)	AFA's to Domestic premises (LI23)
		<b>2,669</b> Target: 2414 (+11%)	<b>163</b> Target: 178 (-8%)	<b>1,167</b> Target: 1235 (-6%)	<b>2,029</b> Target: 2064 (-2%)
	Data Filter:			Target. 1233 (-0 %)	Target: 2004 (-270)
	Quarter	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
3	<ul> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	<b>6,255</b> Target: 5322 (+18%)	<b>1,327</b> Target: 1402 (-5%)	<b>13,529</b> Target: 12845 (+5%)	<b>153</b> Target: 156 (-2%)



### **Deaths and Injuries - Service**

Below are our performance indicators relating to deaths and injuries

YTD Comparison	Fatalities		Injuries fr
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> <li>2016/2017</li> </ul>	-100 %	Fire fatality/fatalities from all fires % Difference from Previous Year	<b>-</b> -
Select Current Year         ✓       2021/2022          2020/2021          2019/2020          2018/2019          2017/2018          2016/2017	0 %	<b>Fire fatality/fatalities from</b> <b>accidental dwelling fires</b> % Difference from Previous Year	Cooker incl. o Fire Start Loca Fire Start Locatio
Quarter	Injuries		Kitchen Bedroom
<ul> <li>✓ 1</li> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	-13 %	<b>Injuries from all fires</b> % Difference from Previous Year	Living room Roof space Total
	-39 %	Injuries from accidental dwelling fires	Injury Circums
		% Difference from Previous Year	Suspected u

### Injuries from accidental dwelling fires (LI03)



Ignition Source (LI03)

Ignition Source	Victim Count ▼	%
Cooker incl. oven	7	37%
Not known	3	16%
Smoking materials	3	16%
Wiring, cabling, plugs	2	11%
Candles	1	5%
Total	19	100%

#### Fire Start Locations (LI03)

Fire Start Location	Victim Count ▼	%	
Kitchen	ç	)	47%
Bedroom	7	7	37%
Living room	2	2	11%
Roof space	1		5%
Total	19		100%

#### Victim Severity and Age Band (LI03)

Age Band	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total	^
0-9	0	1	1	
10-19	0	1	1	
20-49	2	4	6	
50-79	1	8	9	
80+	1	0	1	~
Unknown	1	0	1	

#### Injury Circumstance (LI03)

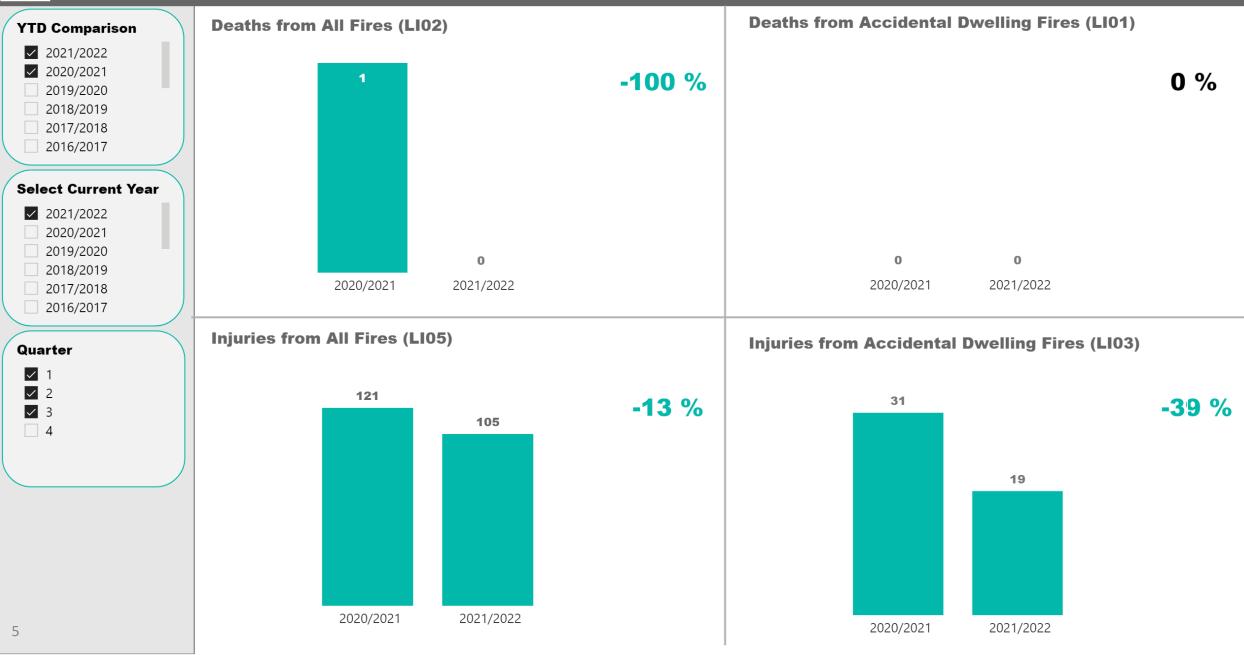
Not known Suspected under the influence of alcohol Injured escaping Bedridden





### **Deaths and Injuries - Service**

Below are our performance indicators relating to deaths and injuries





# Injuries from all fires - Service

Below are our performance indicators relating to deaths and injuries

### YTD Comparison

2020/2021
 2019/2020
 2018/2019
 2017/2018
 2016/2017

	e e e e e e e e e e e e e e e e e e e
$\checkmark$	2021/2022

**Select Current Year** 

2021/2022
 2020/2021
 2019/2020
 2018/2019
 2017/2018
 2016/2017

### Understanding of Nature of Injury

Nature Of Injury	First aid given at scene	Precautionary check recommended	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total ▼
Breathing difficulties (Other than 'Overcome by gas, smoke or toxic fumes; asphyxiation')	23	4		9	36
Overcome by gas, smoke or toxic fumes; asphyxiation	15	5		5	25
Burns - slight	12	1		7	20
Not known	3	3	1	1	ŧ
Burns - severe			6		(
Other	1	1	1	2	į
Combination of burns and overcome by gas/smoke	1		1	1	:
Fracture			1		
Other medical condition	1				
Total	56	14	10	25	10

### **Property Type**

Property Level 3	First aid given at scene	Precautionary check recommended	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total
Dwelling	46	12	6	19	83
Non Residential	6		1	3	10
Other outdoors (including land)	1		3	1	5
Other Residential	3	2			5
Car				1	1
Outdoor equipment and machinery				1	1
Total	56	14	10	25	105

#### **Human Factors**

Human Factor	First aid given at scene	Precautionary check recommended	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total
None	17	5	7	9	38
Falling asleep/asleep	12	4		5	21
Not known	11	1	1	3	16
Distraction	7	4		1	12
Other medical condition/illness	4			5	9
Other	4		2	2	8
Excessive and dangerous	1				1
Total	56	14	10	25	105

### ✓ 1

Quarter

✓ 2 ✓ 3

4



# Fire Attendance - Service

YTD Comparison	Fire Calls	Accidental Dwelli	ng Fires	Deliberate Secondary Fires
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> </ul>	20%		-9% % Difference from Previous Year	35% % Difference from Previous Year
2017/2018 2016/2017	% Difference from Previous Yea		Total % ^ ▼	Property Type (LI16)
Select Current Year         2021/2022         2020/2021         2019/2020         2018/2019         2017/2018         2016/2017	Primary Fires	Cooker incl. oven Wiring, cabling, plugs Smoking materials Spread from secondary fire Not known Total	131       38%         34       10%         27       8%         24       7%         16       5%         347       100%	Loose refuse (in1,365Wheelie Bin567Tree scrub (incl433Small refuse/ru369Grassland, past357Refuse/rubbish290
Quarter 1 2 2 3	% Difference from Previous Yea Smoke Alarms in d No smoke alarm	ar		Scrub land 99 Large refuse/ru 78 Hedge 49 Other outdoor i 47 Fence 32 Park 26
	installed -46%	Not known Other Alarm was raised be No person in earshot	3 3 2 2	Playground (no 26 Straw/stubble b 22 Roadside veget 21 Wasteland 17
	Smoke Alarm did not activate	Occupants did not r Alarm battery defect Alarm battery missing Alerted by other me	2 1 1 1	Other buildings <b>14</b> Private/Domest <b>14 13</b> Food and Drink <b>13</b>
7	27%	Detector removed Fault in system	1	Heathland or m 9 Other outdoor I 9

### Fire Attendance - Service





**YTD** Comparison

2018/2019

2017/2018 2016/2017

Quarter

✓ 2

✓ 3

4

### False Alarms - Service

Non Residential

Other Residential

Below are our performance indicators relating to False Alarm Attendance

251

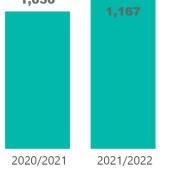
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# **False Alarms from Non Domestics**



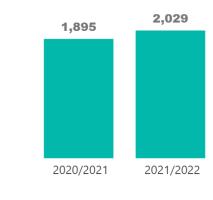




11%

Property Type	Incident Count ▼	% of Incidents	
Hospitals and medical care	190	16%	
Education	145	12%	
Retail	134	11%	
Student Hall of Residence	101	9%	
Residential Home	88	8%	
Offices and call centres	86	7%	
Industrial Manufacturing	72	6%	
Entertainment and culture	65	6%	
Food and Drink	61	5%	
Warehouses and bulk storage	57	5%	
Hotel/motel	36	3%	
Total	1,167	100%	

False Alarm Reason	Incident Count ▼	% of Incidents
Faulty	429	37%
Unknown	173	15%
Accidentally/carelessly set off	126	11%
Cooking/burnt toast	104	9%
Other	69	6%
Testing	57	5%
Dust	56	5%
Steam	44	4%
Chemicals/aerosols	24	2%
Smoking	18	2%
Smoke Cloak	16	1%
Poor maintenance	13	1%
Total	1,167	100%



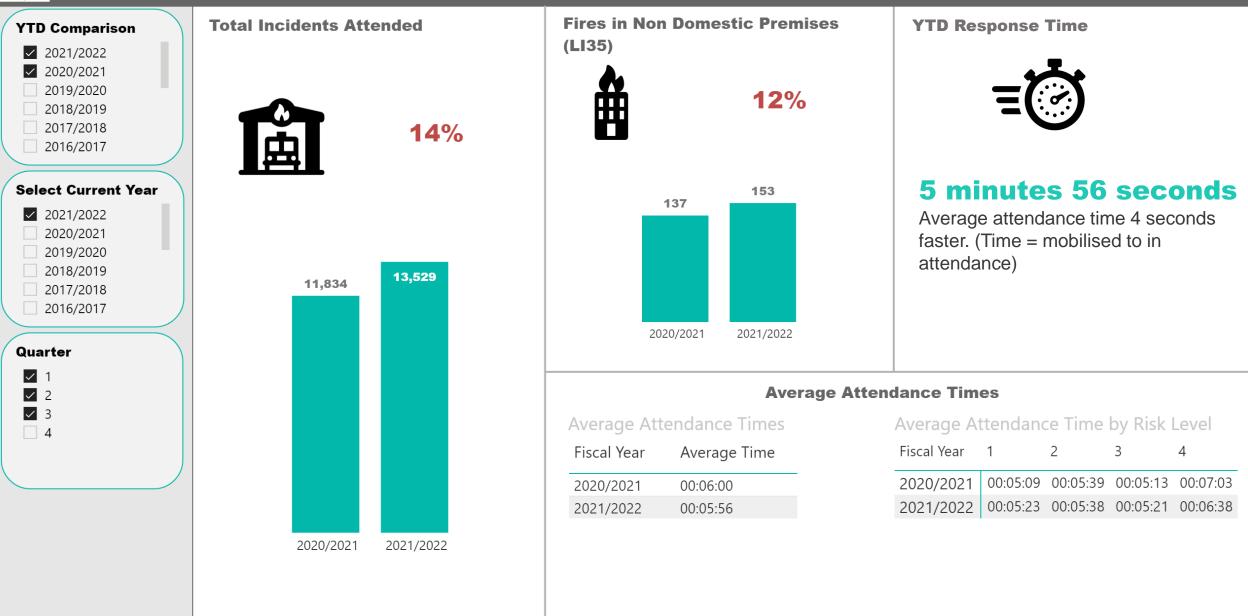
7%

False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	854	42%
Faulty	477	24%
Unknown	156	8%
Accidentally/carelessly set off	122	6%
Dust	77	4%
Smoking	77	4%
Other	60	3%
Testing	58	3%
Steam	50	2%
Chemicals/aerosols	32	2%
Poor maintenance	23	1%
Water intrusion	19	1%
Total	2,029	100%



## **Additional Information - Service**

Below are our performance indicators relating to other indicators





**YTD Safe and Well Checks to High Risk Households** 



# 6427 Safe and Well Checks delivered to high risk households

**106%** increase in the number of Safe and Well Checks carried out to high risk households.

**COVID-19 Additional Activities** 29/03/2021 – WC 27/12/2021



**Mass Testing** 

26220 Tests

**1188** Hours Spent

**Mass Vaccinations** 

14919 Vaccinations

6070 Hours Spent



# District Performance Dashboards: Gateshead

The following dashboards contain data for the Gateshead District.



Performance Summary	Deaths from Accidental	Deaths from all Fires	Injuries from Accidental	Injuries from all Fires
	Dwelling Fires (LI01)	(LI02)	Dwelling Fires (LI03)	(LI05)
Gateshead	<b>O</b>	<b>O</b>	<b>3</b>	<b>18</b>
	Target: 0	Target: 0	Target: 6 (-50%)	Target: 10 (+80%)
This page shows our performance against				
our targets	Accidental Fires in	Accidental Kitchen Fires	Accidental Non Kitchen	Deliberate Secondary Fires
	Dwellings (LI08)	in Dwellings (LI09)	Fires in Dwellings (LI10)	(LI16)
Target Filters:	<b>52</b>	<b>33</b>	<b>19</b>	<b>663</b>
Target Quarter	Target: 63 (-17%)	Target: 30 (+10%)	Target: 33 (-42%)	Target: 469 (+41%)
<ul> <li>✓ 1</li> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	Deliberate Refuse Fires	Malicious False Alarms	AFA's to Non Domestic	AFA's to Domestic
	(LI18)	Attended (Ll21)	premises (LI22)	premises (LI23)
Data Filter:	<b>419</b>	<b>24</b>	<b>193</b>	<b>311</b>
	Target: 300 (+40%)	Target: 18 (+33%)	Target: 215 (-10%)	Target: 302 (+3%)
Quarter 1 2 2	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
✓ 3 □ 4 13	<b>1,065</b> Target: 798 (+33%)	<b>208</b> Target: 234 (-11%)	<b>2,338</b> Target: 2107 (+11%)	<b>34</b> Target: 32 (+6%)
10	(	1		



# Deaths and Injuries - Gateshead

Below are our performance indicators relating to deaths and injuries

YTD Comparison	Fatalities		Injuries from accidental dwelling fires (LI03)				
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> </ul>	0 %	Fire fatality/fatalities from all fires	<b>_</b> -			Ignition Source Ignition Source Candles Other appliar	ce
2016/2017		% Difference from Previous Year	0	1		equipment Smoking mat	erials
Select Current Year		Fire fatality/fatalities from	Cooker incl. oven	Smoking I	Related	Total	
<ul><li>2021/2022</li><li>2020/2021</li></ul>	0 %	accidental dwelling fires					
2019/2020		% Difference from Previous Year	Fire Start Locations	(LI03)		Victim Se	verity and A
2018/2019 2017/2018 2016/2017			Fire Start Location	Victim Count ▼	%	Age Band	Victim went hospital, injuries appe
2010/2017	Injuries		Living room	2		<b>•</b>	to be Seriou
Quarter	Injunes		Bedroom	1		0-9	
<ul> <li>✓ 1</li> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	-5 %	<b>Injuries from all fires</b> % Difference from Previous Year	Total	3	100%	10-19 20-49 50-79 80+ Unknown	
	-57 %	Injuries from accidental dwelling fires	Injury Circumstance	(LI03)			
		% Difference from Previous Year		Injured esca	aping		
			Suspected under the	influence of alo	cohol		
14				Trapped by sr	noke		
± 1							

### Ignition Source (LI03)

Ignition Source	Victim Count ▼	%
Candles	1	33%
Other appliance or equipment	1	33%
Smoking materials	1	33%
Total	3	100%

#### Victim Severity and Age Band (LI03)

Age Band	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total	^
0-9	0	0	0	
10-19	0	0	0	
20-49	0	0	0	
50-79	0	3	3	
80+	0	0	0	~
Unknown	0	0	0	



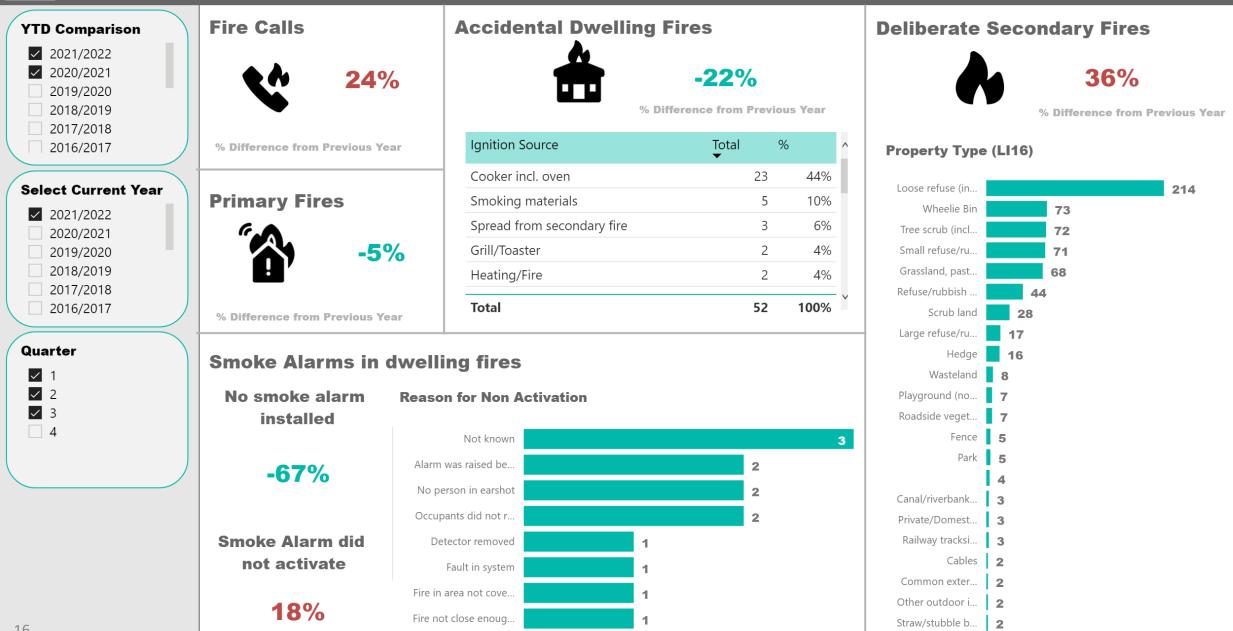
### **Deaths and Injuries - Gateshead**

Below are our performance indicators relating to deaths and injuries

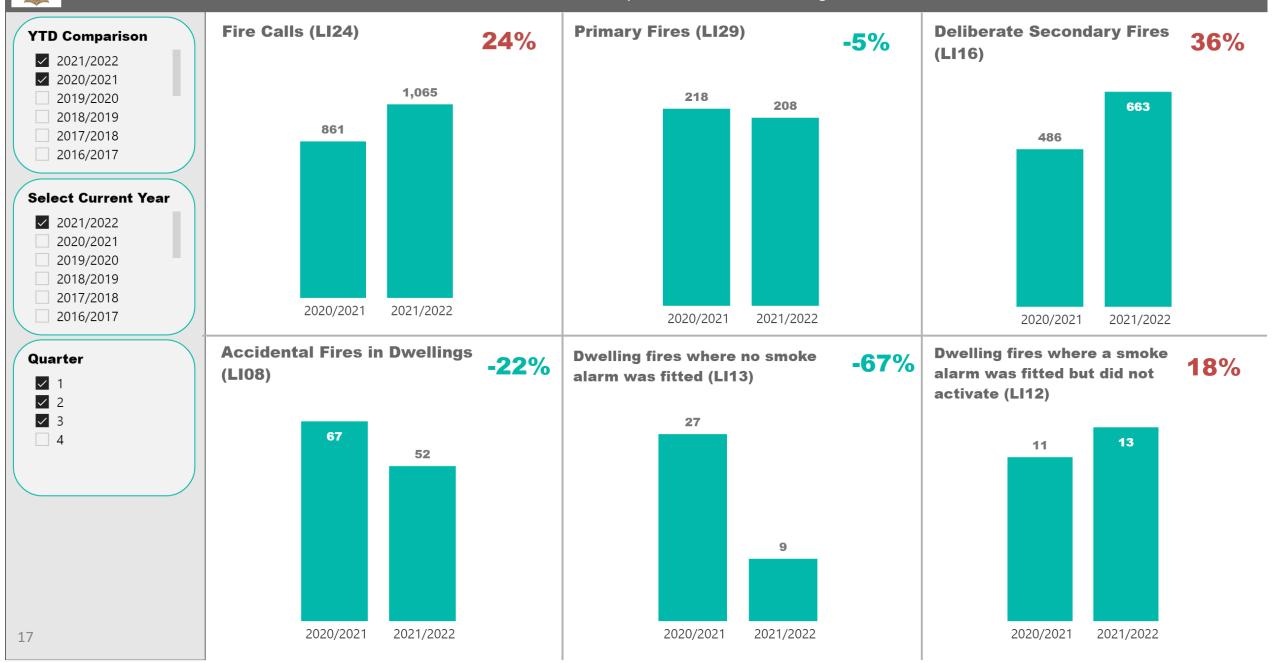




### **Fire Attendance - Gateshead**



Fire Attendance - Gateshead





**YTD** Comparison

2018/2019

2017/2018 2016/2017

Quarter

✓ 2

✓ 3

4

### False Alarms - Gateshead

Non Residential

Other Residential

Below are our performance indicators relating to False Alarm Attendance

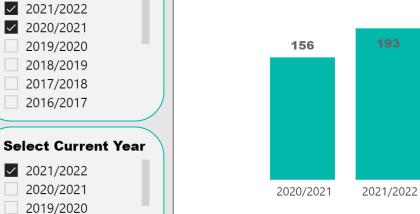
164

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# False Alarms from Non Domestics



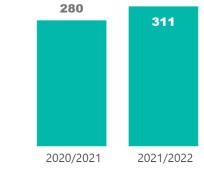


24%

Property Type	Incident Count ▼	% of Incidents	^
Hospitals and medical care	37	19%	
Education	32	17%	
Retail	27	14%	
Residential Home	16	8%	
Warehouses and bulk storage	16	8%	
Offices and call centres	13	7%	I.
Entertainment and culture	10	5%	
Industrial Manufacturing	9	5%	
Sporting venues	7	4%	
Hostel (e.g. for homeless people)	6	3%	
Hotel/motel Total	6 193	۲% 100%	~

False Alarm Reason	Incident Count ▼	% of Incidents
Faulty	65	34%
Accidentally/carelessly set off	28	15%
Unknown	28	15%
Other	11	6%
Cooking/burnt toast	10	5%
Steam	10	5%
Dust	8	4%
Testing	8	4%
Chemicals/aerosols	6	3%
Poor maintenance	5	3%
Power surge	4	2%
Smoke Cloak	4	2%
Total	193	100%

29



11%

False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	103	33%
Faulty	70	23%
Unknown	30	10%
Dust	20	6%
Accidentally/carelessly set off	16	5%
Testing	14	5%
Other	13	4%
Smoking	11	4%
Poor maintenance	9	3%
Chemicals/aerosols	6	2%
Water intrusion	6	2%
Steam	5	2%
Total	311	100%



### **Additional Information - Gateshead**

Below are our performance indicators relating to other indicators





There have been no fire deaths within the district year to date.

The number of injuries from all fires has decreased from this time last year however the largest proportion of the injuries again resulted from fires originating in the kitchen. Following previous social media campaigns an article has been prepared for the Gateshead Council magazine which is distributed to over 95'000 properties in the borough. This contains advice on all aspects of fire safety but will specifically focus on safety in the kitchen in a bid to further protect our community. Crews continue to use social media to highlight the effects of these fires and a post in October reached over 8043 members of our community across multiple social media platforms. To further protect our community, within Gateshead there have been 282 heat detectors fitted and 992 Safe and well visits conducted in this reporting period to date.

The number of accidental dwelling fires has also decreased from this period last year with no concentration of incidents with in a specific ward, however as with injuries, most originated in the kitchen due to cooking. Within district we continue to use a combination of boosted social media posts and on scene advice by crews and we will continue to work alongside P&E to carry out follow ups on all accidental dwelling fires. Crews continue to identify properties where smoke detection did not activate and rectify this through the completion of hot strikes and follow up visits from Prevention and Education. To further reduce the number of accidental dwelling fires within district, arrangements are now in place with Gateshead Care Call to actively share information which allows us to identify vulnerable individuals and take preventative action based on clear data.

Within Gateshead District, 69 Safeguarding referrals have been submitted so far during this reporting period by fire service personnel.

Deliberate secondary fires continue to rise compared to 2020/21. This is despite a quiet bonfire period in the district which saw only 22 deliberate refuse fires thanks to active media campaigns and joint working with all partner agencies through Operation Vulcan. Partnership working with Gateshead council saw the allocation of an additional council vehicle plus crew to work alongside our crews in identifying and removing combustible materials prior to the night itself. This vehicle lifted approximately 21 tonnes of refuse across the borough which contributed significantly towards the reduced demand on our crews in tackling deliberate secondary fires. All watches within Gateshead District are now actively working towards the district deliberate fire reduction strategy and are continuing to target activities within allocated wards. This is supported by closer working relationships with Police in the district who now have access to specific power bi data and are, in turn sharing their ASB dash boards at district level to jointly identify and effectively target known hot spot areas. Following work with the operational planning group, reduction efforts by our crews and the distribution of over 700 fire stoppers leaflets in the Birtley, Chowdene and Dunston areas, several youths have been identified and served injunctions for deliberate fire setting which has resulted in a significant decrease in activity within these wards. Fire continue to lead on the Anti-social behaviour review with Gateshead Council and we will continue to drive deliberate fire reduction within the borough.

Alarms from non-domestic properties have seen an increase compared to the same reporting period last year. With the introduction of the Risk Based Attendance Policy at Hospitals, Medical centres and educational premises this figure is anticipated to decrease and we will continue to work with all effected premises to further reduce unwanted actuations. As Covid-19 restrictions lifted crews recommenced the auditing of local businesses compliance with the fire safety order through OHCs and will continue to work with our partners in the borough to reduce both fires and unwanted fire signals as long as restrictions allow.

Alarms from domestic properties have also experienced a slight rise YTD with the majority of these activations being triggered by cooking in premises of multiple occupancy such as high rise and maisonettes. Continued engagement through the Gateshead High rise group will continue to work in partnership to address these unwanted activations within these building types. Prevention and education have coordinated the issuing of fire safety themed fridge thermometers for distribution to residents within the borough and this will support the forthcoming campaigns with the Gateshead Communications team.



# District Performance Dashboards: Newcastle

The following dashboards contain data for the Newcastle District.



Performance Summary Newcastle	Deaths from Accidental Dwelling Fires (LI01) O Target: 0	Deaths from all Fires (LIO2) D Target: 0	Injuries from Accidental Dwelling Fires (LI03) 5 Target: 6 (-17%)	Injuries from all Fires (LI05) 35 Target: 21 (+66.67%)
This page shows our performance against our targets	Accidental Fires in	Accidental Kitchen Fires	Accidental Non Kitchen	Deliberate Secondary Fires
	Dwellings (Ll08)	in Dwellings (Ll09)	Fires in Dwellings (LI10)	(LI16)
Target Filters:	<b>109</b>	<b>65</b>	<b>44</b>	<b>1,200</b>
Target Quarter	Target: 107 (+2%)	Target: 64 (+2%)	Target: 43 (+2%)	Target: 956 (+26%)
✓ 2 ✓ 3 □ 4	Deliberate Refuse Fires (LI18)	Malicious False Alarms Attended (LI21)	AFA's to Non Domestic premises (LI22)	AFA's to Domestic premises (LI23)
Data Filter:	<b>881</b>	<b>71</b>	<b>503</b>	<b>890</b>
	Target: 756 (+17%)	Target: 69 (+3%)	Target: 496 (+1%)	Target: 973 (-9%)
Quarter 1 2	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
22	<b>1,837</b>	<b>367</b>	<b>4,455</b>	<b>48</b>
	Target: 1487 (+24%)	Target: 389 (-6%)	Target: 4163 (+7%)	Target: 34 (+41%)



# **Deaths and Injuries - Newcastle**

Below are our performance indicators relating to deaths and injuries

YTD Comparison	Fatalities		Injuries from a	accidental dw	elling fires	(LI03)
<ul> <li>✓ 2021/2022</li> <li>✓ 2020/2021</li> <li>✓ 2019/2020</li> <li>✓ 2018/2019</li> <li>✓ 2017/2018</li> <li>✓ 2016/2017</li> </ul> Select Current Year	0 %	Fire fatality/fatalities from all fires % Difference from Previous Year	2 Cooker incl. oven	2 Smoking Related	Ignition Source Ignition Source Cooker incl. of Smoking mate Not known Total	urce (LI03) ce oven
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> </ul>	0 %	Fire fatality/fatalities from accidental dwelling fires % Difference from Previous Year	Fire Start Locations	(LI03) Victim % Count	Victim Se Age Band	verity and A Victim went hospital,
<ul> <li>2016/2017</li> <li>Quarter</li> <li>✓ 1</li> </ul>	Injuries		Kitchen Bedroom <b>Total</b>	→ 3 600 2 400 5 1000	<b>∧</b> 0-9	injuries app to be Seriou
<ul> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	17 %	<b>Injuries from all fires</b> % Difference from Previous Year			20-49 50-79 80+ Unknown	
	-17 %	Injuries from accidental dwelling fires % Difference from Previous Year	Injury Circumstance	Not known Discovering fire		1
22			Suspected under th	e influence of alcohol		1

	Ignition Source (LI03)		
	Ignition Source	Victim Count ▼	%
	Cooker incl. oven	2	
	Smoking materials	2	
	Not known	1	
• Deleted	Total	5	

Fire Start Location	Victim Count ▼	%	
Kitchen		3	60%
Bedroom		2	40%
Total		5	100%

#### Victim Severity and Age Band (LI03)

Age Band	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total	^
0-9	0	0	0	
10-19	0	0	0	
20-49	1	0	1	
50-79	0	3	3	
80+	1	0	1	~
Unknown	0	0	0	

40%

40% 20%

100%





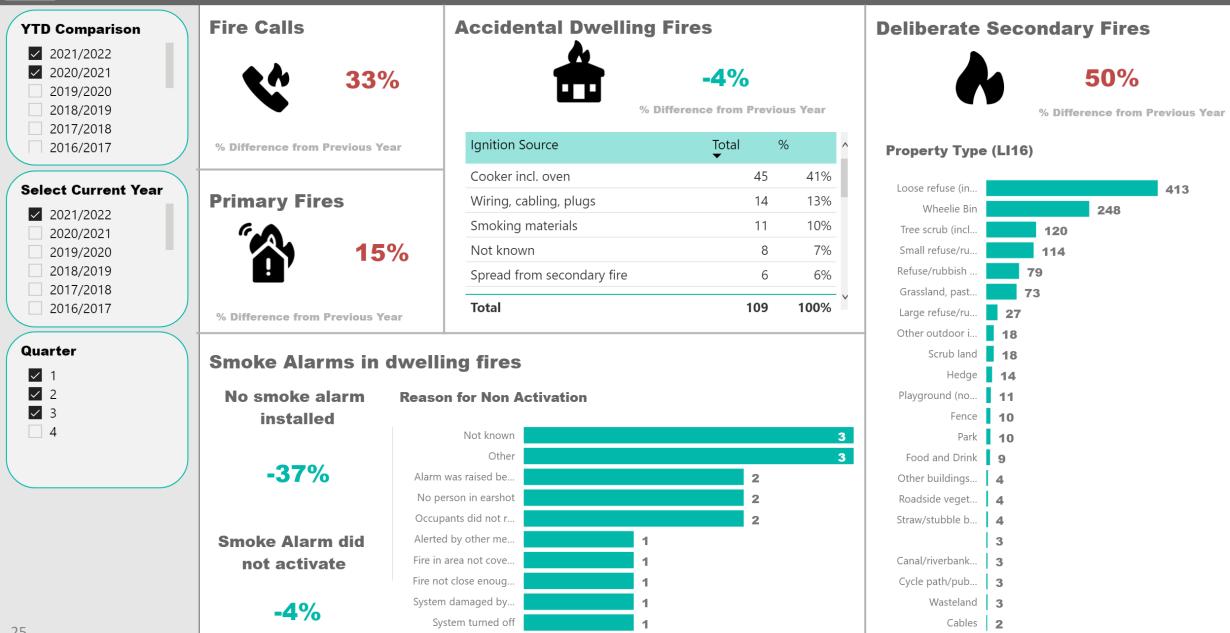
### **Deaths and Injuries - Newcastle**

Below are our performance indicators relating to deaths and injuries





### **Fire Attendance - Newcastle**



Fire Attendance - Newcastle





### **False Alarms - Newcastle**

Below are our performance indicators relating to False Alarm Attendance

157

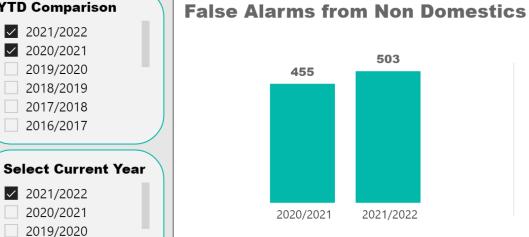
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Non Residential

Other Residential

### **YTD** Comparison



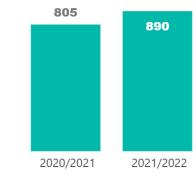
11%

503

Incident Count ▼	% of Incidents
93	18%
70	14%
51	10%
49	10%
36	7%
36	7%
30	6%
26	5%
22	4%
18	4%
12	2% <b>100%</b>
	Count 93 70 51 49 36 36 30 26 22 18

False Alarm Reason	Incident Count ▼	% of Incidents
Faulty	174	35%
Cooking/burnt toast	78	16%
Unknown	68	14%
Accidentally/carelessly set off	50	10%
Other	28	6%
Testing	22	4%
Dust	21	4%
Steam	12	2%
Smoke Cloak	11	2%
Chemicals/aerosols	10	2%
Smoking	10	2%
Water intrusion	5	1%
Total	503	100%

### **False Alarms from Domestics**



11%

False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	430	48%
Faulty	186	21%
Unknown	66	7%
Accidentally/carelessly set off	56	6%
Smoking	32	4%
Dust	26	3%
Steam	26	3%
Other	21	2%
Testing	18	2%
Water intrusion	9	1%
Chemicals/aerosols	8	1%
Poor maintenance	4	0%
Total	890	100%

### ✓ 1 ✓ 2

Quarter

2018/2019

2017/2018 2016/2017

✓ 3 4



### **Additional Information - Newcastle**

Below are our performance indicators relating to other indicators





### **District Commentary Newcastle**

There has been no deaths from fires in the Newcastle district. Year to date we have seen a small increase in the number of injuries from all fires. A high percentage of incidents are First aid given at scene or precautionary checks recommended.

Accidental dwelling fires show a decrease on previous year, so far this year there has been 1298 Safe & Well visits completed with 833 smoke detectors fitted and 254 heat detectors fitted we continue to look at targeting the most vulnerable in the community and offering fire safety advice.

Kitchen fires continue to main area for fires to occur, crews continue to target kitchen safety advice during Safe and Well visits and working with YHN we have produced guidance to appear in residents newsletters. We have continued to use Social media to communicate our safety messages with emphasis on making sure you have a working smoke alarm, cleaning of oven grills, not cooking when drunk and a tumble dryer safety message, we also had more specific messages around the festive period.

There have been 113 Safeguarding referrals made year to date with four of those being for children and we will continue to work with partners to assist the most vulnerable that we come across either during incidents or day to day work.

Deliberate secondary fires have an increase. In the lead up to the bonfire period working with our partners in the Police, Newcastle Council teams and Your Homes Newcastle as part of Operation Fawkes YHN and NCC uplifted 23 tonnes of combustible waste from estates and properties. Princes Trust students and Operational crews carried out leaflet drops around bin safety and Firestoppers in the west area of the city in the Eastgarth, East Denton and Newbiggin Hall areas. A media campaign took place asking parents to educate their children around the responsibilities of their actions when carrying out Anti Social behaviour.

Walker Park was an area of concern during Q3 and continues to be an issue, working with local neighbourhood Police teams, Urban Green, Streetwise North and YHN worked on disrupting ASB within the area and this will continue.

Year to date there has unfortunately been 22 attacks on crews when at incidents which 13 of these have been objects thrown at crews or appliance where possible Body Worn Camera footage and CCTV is utilised, following a high profile roof top incident in September an individual has received a custodial sentence for injuring a firefighter damaged caused to a ladder and other damage to other peoples properties.

Alarms from Non domestic properties continue to show an increase and local managers and the fire safety department are working with owners to reduce the number of instances, student accommodation accounts for a large number of calls and we are currently working with Market House and Roman House who have sent leaflets out on weekly basis to students around cooking in the accommodation.

Alarms from domestic dwellings have shown an increase compared to last year and local managers are working with housing providers and P&E Dept and adopting the approach used at The Dales this is now being instigated at Iris Steedman House and Theresa Russell House this involves monthly meetings to identify and work through an action plan to reduce number of calls, P&E staff carry out direct contact with occupiers offering advice.



# District Performance Dashboards: North Tyneside

The following dashboards contain data for the North Tyneside District.



Performance Summary	Deaths from Accidental	Deaths from all Fires	Injuries from Accidental	Injuries from all Fires
	Dwelling Fires (LI01)	(LI02)	Dwelling Fires (LI03)	(LI05)
North Tyneside	O	O	<b>5</b>	<b>17</b>
	Target: 0	Target: 0	Target: 4 (+25%)	Target: 14 (+21.43%)
This page shows our performance against our targets	Accidental Fires in	Accidental Kitchen Fires	Accidental Non Kitchen	Deliberate Secondary Fires
	Dwellings (LI08)	in Dwellings (LI09)	Fires in Dwellings (LI10)	(LI16)
Target Filters:	62	<b>31</b>	<b>31</b>	<b>466</b>
Target Quarter	Target: 68 (-9%)	Target: 40 (-23%)	Target: 28 (+11%)	Target: 351 (+33%)
<ul> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	Deliberate Refuse Fires	Malicious False Alarms	AFA's to Non Domestic	AFA's to Domestic
	(LI18)	Attended (LI21)	premises (LI22)	premises (LI23)
Data Filter:	<b>306</b>	<b>23</b>	<b>122</b>	<b>252</b>
	Target: 245 (+25%)	Target: 22 (+5%)	Target: 118 (+3%)	Target: 218 (+16%)
Quarter 1 2	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
<ul> <li>3</li> <li>4</li> <li>31</li> </ul>	<b>816</b>	<b>213</b>	<b>1,723</b>	<b>24</b>
	Target: 639 (+28%)	Target: 203 (+5%)	Target: 1532 (+12%)	Target: 16 (+50%)



# **Deaths and Injuries - North Tyneside** Below are our performance indicators relating to deaths and injuries

80% 20% 100%

Total

V

YTD Comparison	Fatalities		Injuries from accidental dwelling fires (LI03)					
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> </ul>	0 %	Fire fatality/fatalities from all fires	-			Ignition Source Ignition Source Cooker incl. on Not known	е	Victim Count % ✓ 4 1
<ul> <li>2016/2017</li> <li>Select Current Year</li> <li>2021/2022</li> <li>2020/2021</li> </ul>	0 %	% Difference from Previous Year Fire fatality/fatalities from accidental dwelling fires	<b>4</b> Cooker incl. oven	<b>O</b> Smoking Related	k	Total		5
<ul> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> <li>2016/2017</li> </ul>		% Difference from Previous Year	Fire Start Locations Fire Start Location Kitchen	Victim % Count ▼	100%		Verity and Age Victim went to hospital, injuries appear to be Serious	• Band (LI03) Victim went to hospital, injuries appear to be Slight
Quarter	Injuries		Total	5	100%	<b>▲</b> 0-9	0	0
✓ 1 ✓ 2 ✓ 3 □ 4	6 %	<b>Injuries from all fires</b> % Difference from Previous Year				10-19 20-49 50-79 80+ Unknown	0 1 0 0	3 1 0
32	-17 %	Injuries from accidental dwelling fires % Difference from Previous Year	Injury Circumstance Suspected under the				1 1 1	



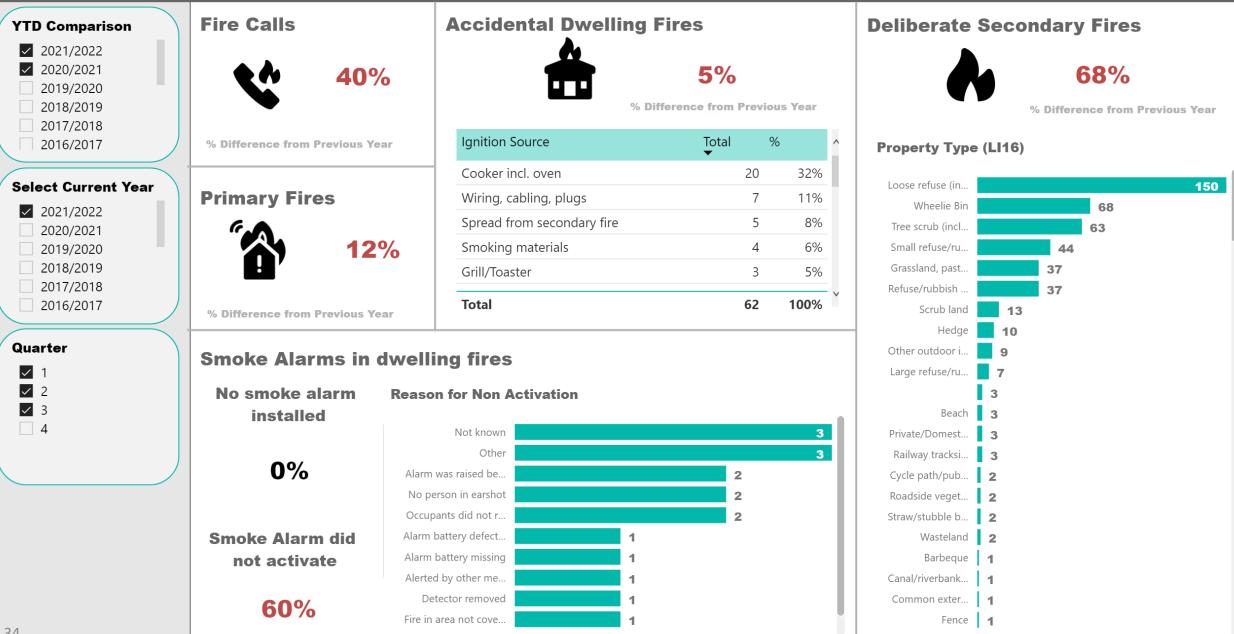
### **Deaths and Injuries - North Tyneside**

Below are our performance indicators relating to deaths and injuries

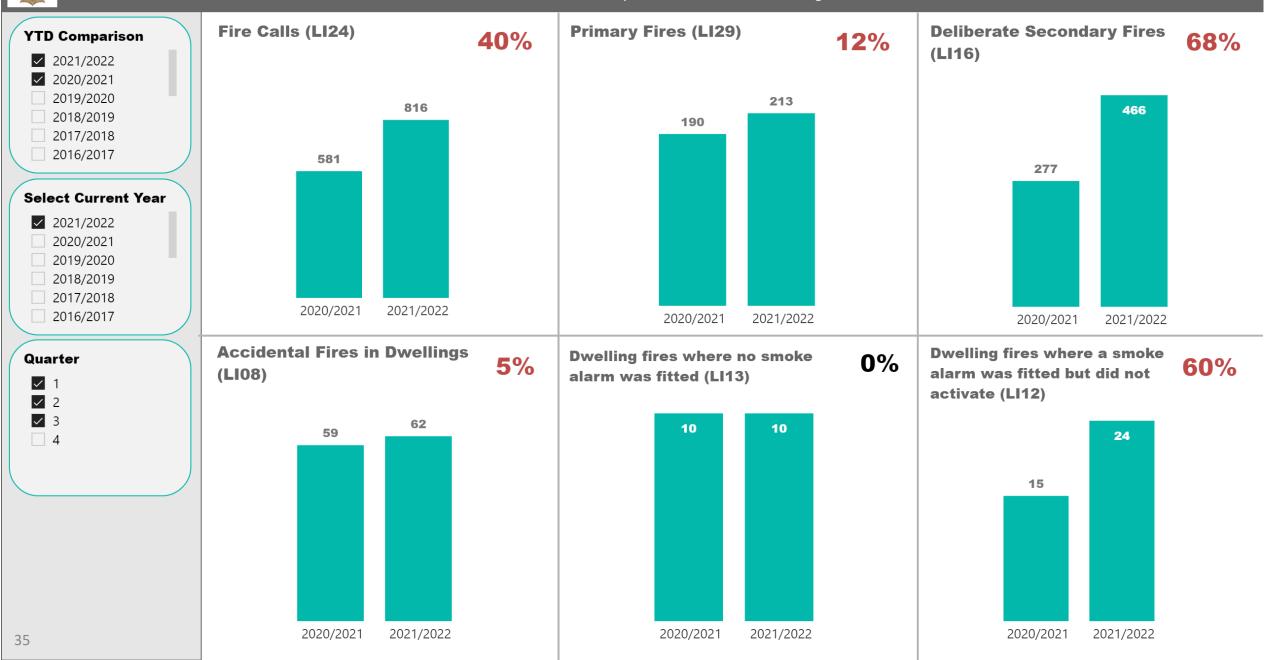




### Fire Attendance - North Tyneside



### **Fire Attendance - North Tyneside**

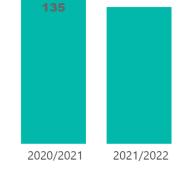




### **False Alarms - North Tyneside**

Below are our performance indicators relating to False Alarm Attendance

# **False Alarms from Non Domestics** 122



% of

Incidents

25%

21%

13%

11%

5%

4%

3%

3%

2%

2%

2%

100%

Incident

31

26

16

13

6

5

4

4

3

3

3

122

Count

-10%

Property Type

Industrial Manufacturing

Offices and call centres

Hospitals and medical care

Public admin, security and

Entertainment and culture

Warehouses and bulk

**Residential Home** 

Food and Drink

Sporting venues

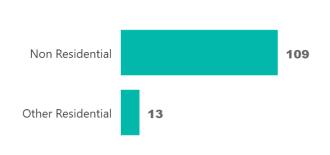
Retail

safety

enerote

Total

Education



% of

Incidents

47%

18%

7%

6%

6%

4%

4%

3%

2%

2%

2%

100%

Incident

57

22

9

7

7

5

5

4

2

2

2

122

Count

•

False Alarm Reason

Accidentally/carelessly set off

Faulty

Other

Testing

Steam

Damaged

Smoking

Total

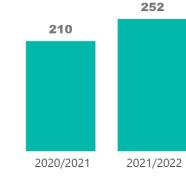
Water intrusion

Poor maintenance

Dust

Unknown

### **False Alarms from Domestics**



20%

False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	120	48%
Faulty	51	20%
Unknown	18	7%
Accidentally/carelessly set off	14	6%
Other	10	4%
Testing	10	4%
Smoking	8	3%
Steam	7	3%
Dust	6	2%
Chemicals/aerosols	3	1%
Poor maintenance	2	1%
Water intrusion	2	1%
Total	252	100%

### **Select Current Year**

✓ 2021/2022

**YTD** Comparison

2019/2020

2018/2019 2017/2018

2016/2017

✓ 2021/2022 2020/2021

- 2020/2021
- 2019/2020
- 2018/2019
- 2017/2018 2016/2017

- . 1
- ✓ 3

Quarter	
Juarter	

~	
$\checkmark$	2



# Additional Information - North Tyneside

Below are our performance indicators relating to other indicators





There have been no fire deaths in the year to date.

Across the district there has been an increase in accidental dwelling fires compared to the previous year, however the number of injuries from all fires has reduced and those who had injuries received First Aid at the scene by either Fire Service or Paramedics and did not require an attendance at Hospital.

In the North Tyneside District there have been 1307 Safe & well visits completed by both operational crews and P&E staff, 743 Smoke alarms have been fitted and 307 heat detectors fitted to date, through the current Covid-19 control measures we are still targeting the most vulnerable in the community.

Kitchens continue to be the location where the greatest number of accidental dwelling fires and false alarms from domestic properties, operational crews and P&E staff will continue to give targeted advice around safe cooking an ensuring combustible articles are not close to a heat source. Operational crews and P&E staff will also give advice about using candles and careless disposal of ignition sources. With the current restrictions Social Media will continue to be used across all platforms to target these areas.

There has been 14 safeguarding referrals made during Q3 with 54 Year to date. All referrals made were for adults safeguarding the most vulnerable in the community, partner agencies and ourselves continue to work together to assist where we can and we will continue to do this as an area of focus for all.

Year to date there has been an overall increase in the number of deliberate secondary fires. As part of "Project Fire" and working within Covid-19 control measures Tynemouth Green Watch continue to make positive inroads with pupils and as a result we have seen a decrease in number of secondary fires in the Tynemouth Area. The local management teams in conjunction with the local school are looking at ways to continue this work during Covid-19 restriction.

After identifying the Valley and Riverside Wards as areas of concern around Q3 period in previous years we carried out partnership working Police and other partners and this work was successful seeing a large decrease in the number of incidents we attended and a referral to Firestoppers. Operation Vulcan once again proved to be success across the district with effective collaboration across all partners to work together to identify and address areas of concern on the lead up and including bonfire night.

To further help reduce Anti-Social Behaviour across the area Operation Vita is being planned this will utilise a mobile camera unit where partners will met and use data to identify current areas of concern. Looking forward to lighter nights, North Tyneside Council are looking to locate temporary fixed cameras will be placed in parks within the district.

False alarms from non-domestic properties continue to show a decrease across the district Year to date and local management team and fire safety department continue to work with premises who have repeat actuations to identify issues and put forward recommendations to resolve those issues.

YTD across North Tyneside crews have had to deal with nine incidents of violence whilst attending secondary fires four of these were incidents where objects were thrown at crews or appliances fortunately no injuries or serious damage were reported.



# District Performance Dashboards: South Tyneside

The following dashboards contain data for the South Tyneside District.



Performance Summary South Tyneside	Deaths from Accidental Dwelling Fires (LI01) O Target: 0	Deaths from all Fires (LIO2) D Target: 0	Injuries from Accidental Dwelling Fires (LI03) 4 Target: 1 (+300%)	Injuries from all Fires (LI05) 16 Target: 10 (+60%)
This page shows our performance against our targets	Accidental Fires in	Accidental Kitchen Fires	Accidental Non Kitchen	Deliberate Secondary Fires
	Dwellings (LI08)	in Dwellings (Ll09)	Fires in Dwellings (LI10)	(LI16)
Target Filters:	<b>42</b>	<b>21</b>	<b>21</b>	<b>434</b>
Target Quarter	Target: 41 (+2%)	Target: 24 (-13%)	Target: 17 (+24%)	Target: 315 (+38%)
<ul> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	Deliberate Refuse Fires	Malicious False Alarms	AFA's to Non Domestic	AFA's to Domestic
	(LI18)	Attended (Ll21)	premises (LI22)	premises (LI23)
Data Filter:	<b>247</b>	<b>9</b>	<b>85</b>	<b>180</b>
	Target: 169 (+46%)	Target: 20 (-55%)	Target: 120 (-29%)	Target: 179 (+1%)
Quarter 1 2	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
40	<b>748</b>	<b>165</b>	<b>1,490</b>	<b>17</b>
	Target: 548 (+36%)	Target: 161 (+2%)	Target: 1359 (+10%)	Target: 24 (-29%)



# **Deaths and Injuries - South Tyneside**

Below are our performance indicators relating to deaths and injuries

YTD Comparison	Fatalities		Injuries from	accidenta	al dwe	lling fires	(LI03)
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> <li>2016/2017</li> </ul>	0 %	Fire fatality/fatalities from all fires % Difference from Previous Year				Ignition Sour Ignition Sour Wiring, cablin Not known Oil/Incense b	ce ng, plugs
Select Current Year           ✓ 2021/2022           ○ 2020/2021	0 %	Fire fatality/fatalities from accidental dwelling fires	Cooker incl. oven	Smoking Re	lated	Total	
2019/2020 2018/2019 2017/2018 2016/2017		% Difference from Previous Year	Fire Start Locations	Victim 9 Count	6	Victim Se Age Band	Victim went hospital, injuries app to be Seriou
Quarter	Injuries		Bedroom Roof space	3	75% 25%	<b>▲</b> 0-9	to be Senot
✓     1       ✓     2       ✓     3        4	60 %	<b>Injuries from all fires</b> % Difference from Previous Year	Total	4	100%	0-5 10-19 20-49 50-79 80+ Unknown	
41	100 %	Injuries from accidental dwelling fires % Difference from Previous Year	Injury Circumstance         Bedridden         Injured escaping         Not known         Returned to fire	e (LIO3)			

Ignition Source	Victim Count ▼	%
Wiring, cabling, plugs	2	50%
Not known	1	25%
Oil/Incense burners	1	25%
Total	4	100%

tim Severity and Age Band (LI03)

Age Band	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total	^
0-9	0	0	0	
10-19	0	1	1	
20-49	0	0	0	
50-79	1	1	2	
80+	0	0	0	~
Unknown	1	0	1	



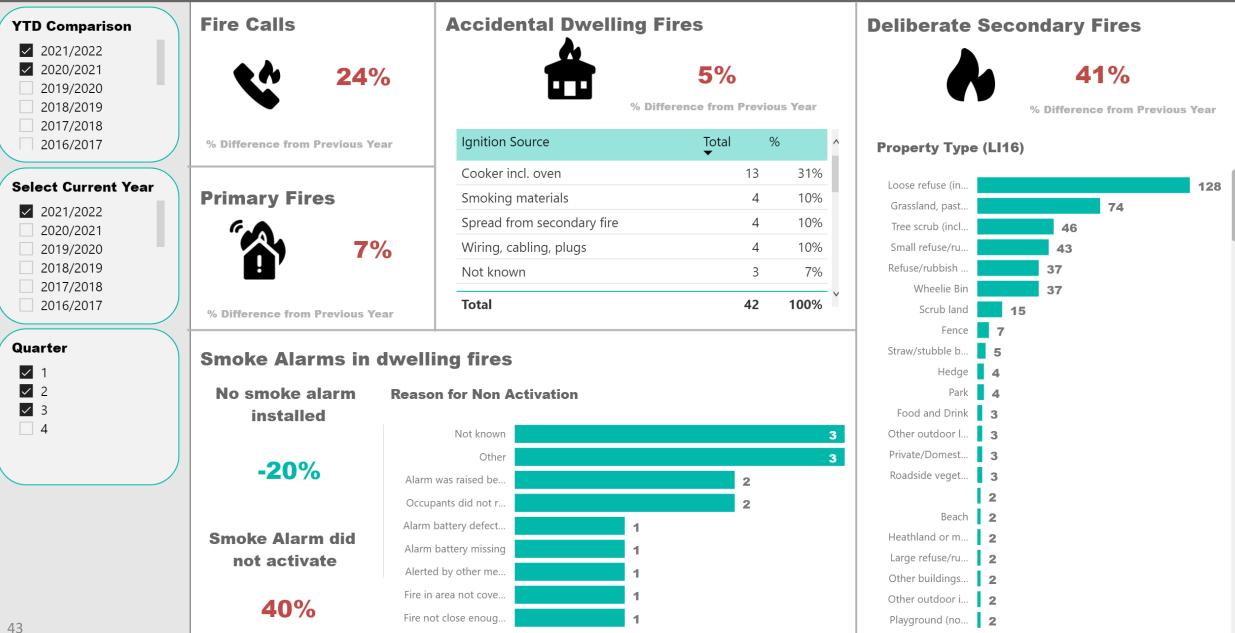
# **Deaths and Injuries - South Tyneside**

Below are our performance indicators relating to deaths and injuries

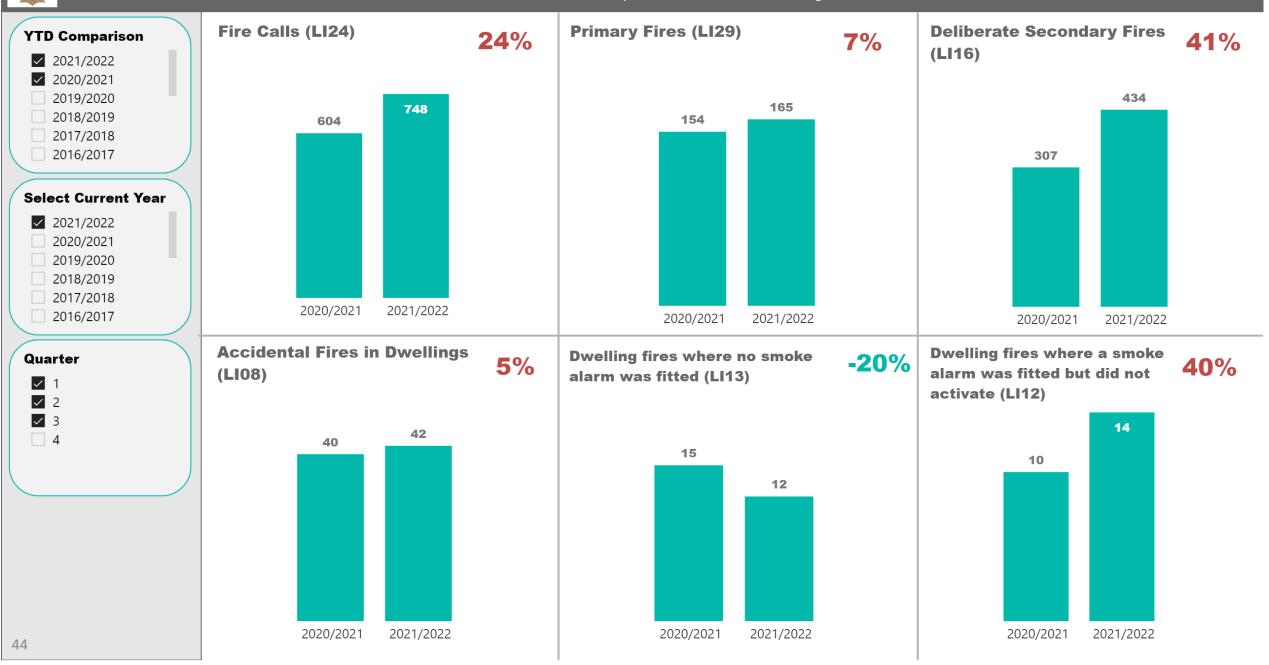




# Fire Attendance - South Tyneside



**Fire Attendance - South Tyneside** 





### **False Alarms - South Tyneside**

Below are our performance indicators relating to False Alarm Attendance

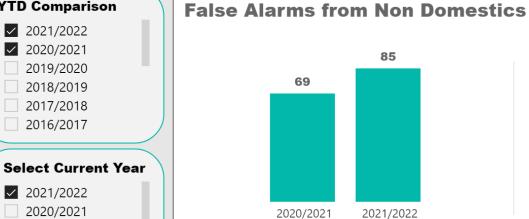
Non Residential

Other Residential

#### **YTD** Comparison

2019/2020 2018/2019

2017/2018 2016/2017



23%

Property Type	Incident Count ▼	% of Incidents
Hospitals and medical care	20	24%
Education	19	22%
Residential Home	11	13%
Entertainment and culture	7	8%
Industrial Manufacturing	7	8%
Retail	6	7%
Food and Drink	4	5%
Offices and call centres	4	5%
Sporting venues	3	4%
Industrial Processing	1	1%
Other Residential Home	1	1%
Public admin, security and	1	1%
Total	85	100%

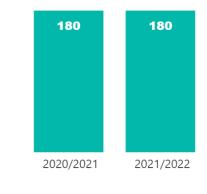
False Alarm Reason	Incident Count ▼	% of Incidents
Faulty	32	38%
Accidentally/carelessly set off	11	13%
Dust	7	8%
Testing	7	8%
Other	6	7%
Cooking/burnt toast	5	6%
Unknown	5	6%
Steam	4	5%
Chemicals/aerosols	2	2%
Smoking	2	2%
Damaged	1	1%
Minute animals (e.g. Thrips	1	1%
Total	85	100%

12

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#### **False Alarms from Domestics**



0%

False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	72	40%
Faulty	57	32%
Testing	8	4%
Accidentally/carelessly set off	7	4%
Steam	7	4%
Chemicals/aerosols	6	3%
Other	6	3%
Unknown	6	3%
Dust	4	2%
Smoking	3	2%
Minute animals (e.g. Thrips and Midges)	2	1%
Total	180	100%

✓ 1 ✓ 2

Quarter

✓ 3 4

45



# **Additional Information - South Tyneside**

Below are our performance indicators relating to other indicators





No Fire deaths recorded during this reporting period.

South Tyneside has seen an increase in injuries over the reporting period for both injuries from accidental dwelling fires and injuries from all fires. However, the actual figures remain low. Through the pandemic, the Service has continued to provide the most vulnerable with safe and well advice and supply fire detection, coupled with a communication strategy that increased social media output, which supported fire reduction campaigns.

Accidental dwelling fires have very slightly increased and this remains a key indicator for the district. Kitchen fires remain the main cause and the Service will continue to target the most vulnerable through safe and well advice, along with ensuring these have fire protection in the home, with the supporting fire safety advice. Though Q3 the Service have fitted 185 heat detectors.

There have been 13 safeguarding referrals recorded through the reporting period and the Service continue to work with both adult and child safeguarding groups to support the most vulnerable within the community.

Deliberate secondary fires have increased during the reporting period with loose refuse being the highest type. The highest incidence of deliberate secondary fires in South Tyneside occurred in Beacon and Bents, Cleadon and East Boldon, Primrose and Fellgate and Hedworth. In each of these wards, along with other hotspots within the South Tyneside area, the Service have and will continue to support a multi-agency approach to solving the wider anti-social behaviour problems. Key activity within these wards have been led by the CAF's, utilising various interventions including CCTV as a deterrent; additional Fire, Police and Local Authority patrols to identify and support uplifts; close working with Ward Councillors to link in with the community to identify problem areas; and this has all been supported by joint media messaging, fire stopper awareness, letter drops and leafleting along with wheelie bin stickers to support and educate residents.

As previously reported, in the Beacon and Bents Ward during Q1 a youth was responsible for over 50% of incidents. however, this individual was identified and worked with youth engagement and since the intervention deliberate secondary fires have reduced, although still remain high compared to other wards.

Despite a pro-active multi-agency Darker Nights campaign there was an increase in deliberate secondary fires over the Bonfire period, however there was a significant reduction on Bonfire night itself. Total incidents for the period within South Tyneside (including primary fires, fireworks and attacks on firefighters also reduced compared to the same reporting period last year.

False alarms within domestic premises remain static for the reporting period and work continues to engage with Local Authority and private property owners to both challenge automatic alarms and reduce alarm activations. The main cause of false alarms remain cooking/burnt toast and faulty alarms.



# District Performance Dashboards: Sunderland

The following dashboards contain data for the Sunderland District.



Performance Summary Sunderland	Deaths from Accidental Dwelling Fires (LI01) O Target: 0	Deaths from all Fires (LI02) D Target: 0	Injuries from Accidental Dwelling Fires (LI03) 2 Target: 3 (-33%)	Injuries from all Fires (LI05) 19 Target: 28 (-32.14%)
This page shows our performance against our targets	Accidental Fires in	Accidental Kitchen Fires	Accidental Non Kitchen	Deliberate Secondary Fires
	Dwellings (LI08)	in Dwellings (Ll09)	Fires in Dwellings (LI10)	(LI16)
Target Filters:	<b>82</b>	<b>46</b>	<b>36</b>	<b>1,181</b>
Target Quarter	Target: 84 (-2%)	Target: 47 (-2%)	Target: 37 (-3%)	Target: 1255 (-6%)
<ul> <li>✓ 2</li> <li>✓ 3</li> <li>✓ 4</li> </ul>	Deliberate Refuse Fires	Malicious False Alarms	AFA's to Non Domestic	AFA's to Domestic
	(LI18)	Attended (LI21)	premises (LI22)	premises (LI23)
Data Filter:	<b>816</b>	<b>36</b>	<b>264</b>	<b>396</b>
	Target: 944 (-14%)	Target: 49 (-27%)	Target: 286 (-8%)	Target: 392 (+1%)
Quarter 1 2	Fire Calls (LI24)	Primary Fires (LI29)	Total Incidents (LI32)	Fires in Non Domestic premises (LI35)
<ul> <li>3</li> <li>4</li> </ul>	<b>1,789</b>	<b>374</b>	<b>3,523</b>	<b>30</b>
	Target: 1850 (-3%)	Target: 415 (-10%)	Target: 3684 (-4%)	Target: 50 (-40%)



# **Deaths and Injuries - Sunderland**

Below are our performance indicators relating to deaths and injuries

YTD Comparison	Fatalities		Injuries from	accident	al dwell
<ul> <li>2021/2022</li> <li>2020/2021</li> <li>2019/2020</li> <li>2018/2019</li> <li>2017/2018</li> <li>2016/2017</li> </ul>	-100 %	Fire fatality/fatalities from all fires % Difference from Previous Year	<b>1</b>		•
Select Current Year 2021/2022	0 %	Fire fatality/fatalities from	Cooker incl. oven	Smoking R	elated
2020/2021 2019/2020 2018/2019 2017/2018		accidental dwelling fires % Difference from Previous Year	Fire Start Locations	Victim	%
Quarter	Injuries		Bedroom Kitchen	Count 1	50% 50%
✓ 1 ✓ 2 ✓ 3 □ 4	-59 %	<b>Injuries from all fires</b> % Difference from Previous Year	Total	2	100%
	-80 %	Injuries from accidental dwelling fires % Difference from Previous Year	Injury Circumstance	e (LI03)	
50			Not known Other		

# cidental dwelling fires (LI03)

Ignition Source (LI03)

Ignition Source	Victim Count ▼	%	
Cigarette lighter	1		50%
Cooker incl. oven	1		50%
Total	2		100%

#### Victim Severity and Age Band (LI03)

Age Band	Victim went to hospital, injuries appear to be Serious	Victim went to hospital, injuries appear to be Slight	Total	^
0-9	0	1	1	
10-19	0	0	0	
20-49	0	1	1	
50-79	0	0	0	
80+	0	0	0	~
Unknown	0	0	0	





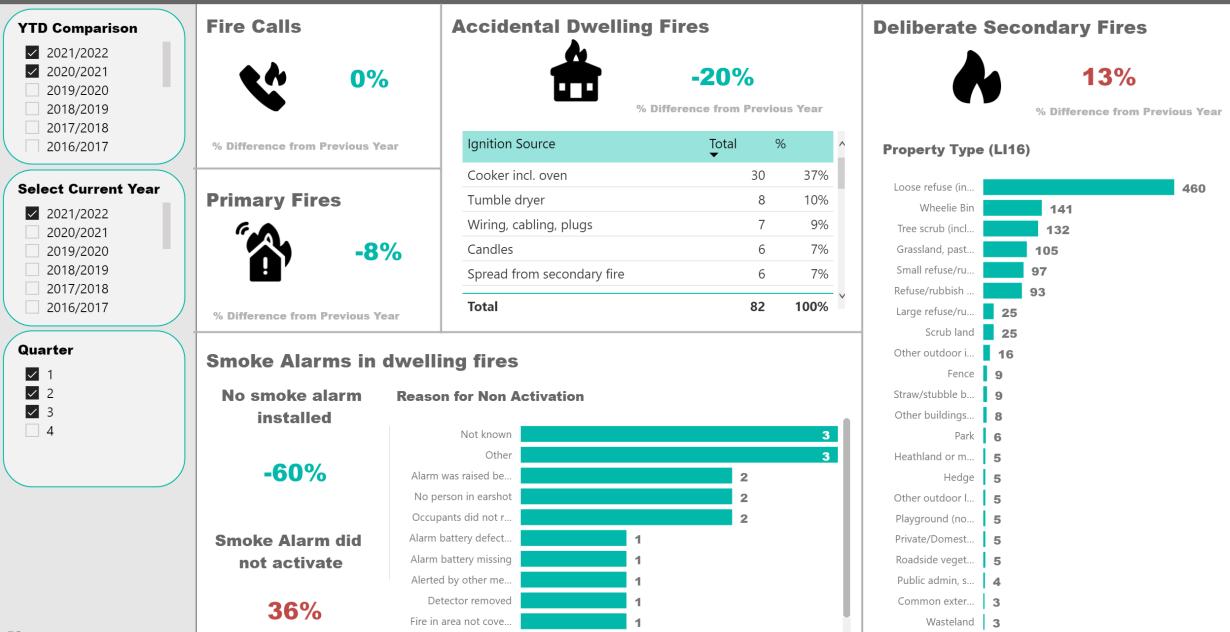
## **Deaths and Injuries - Sunderland**

Below are our performance indicators relating to deaths and injuries

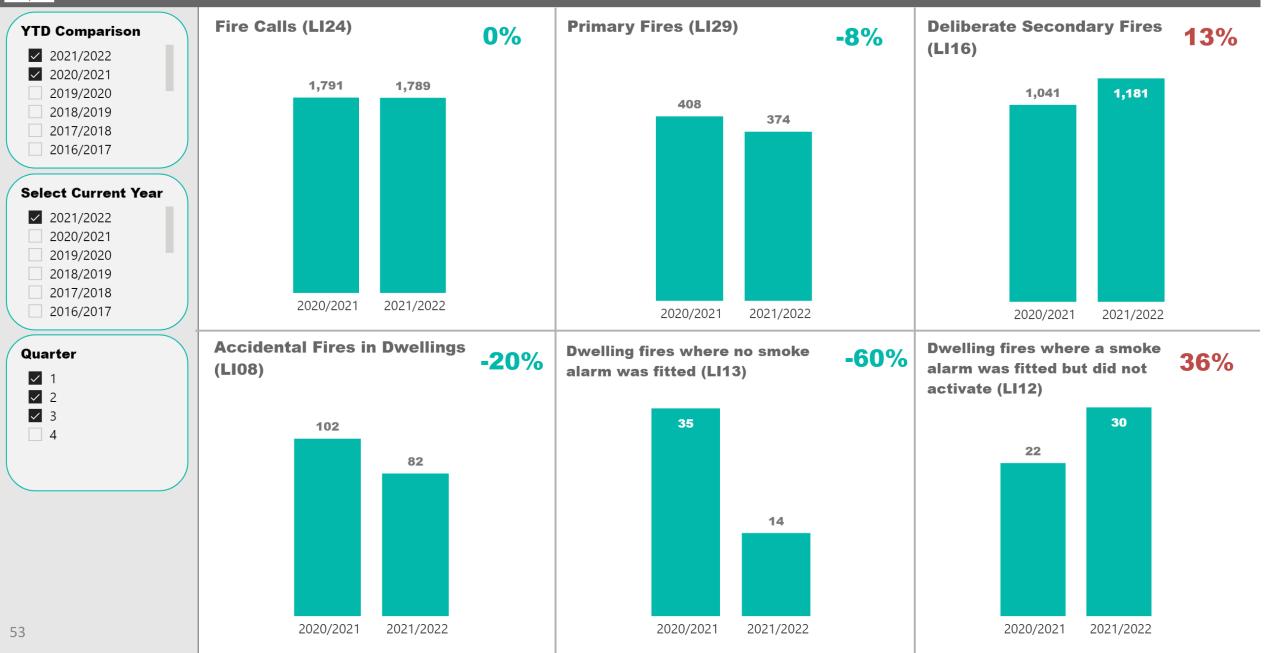




# Fire Attendance - Sunderland



# Fire Attendance - Sunderland





### False Alarms - Sunderland

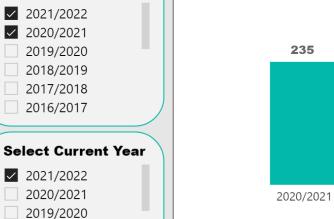
Below are our performance indicators relating to False Alarm Attendance

224

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#### YTD Comparison



#### 2018/2019

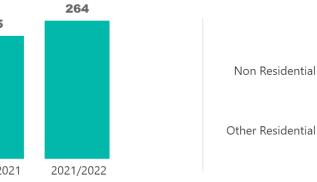
2017/2018 2016/2017

#### Quarter

✓ 1 ✓ 2

✓ 3 4

# False Alarms from Non Domestics



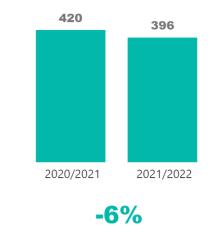
12%

Property Type	Incident Count ▼	% of Incidents	,
Hospitals and medical care	59	22%	
Education	32	12%	
Industrial Manufacturing	32	12%	
Residential Home	22	8%	
Retail	19	7%	
Warehouses and bulk storage	19	7%	
Entertainment and culture	15	6%	
Food and Drink	14	5%	
Offices and call centres	14	5%	
Hotel/motel	8	3%	
Public Utilities	8	3%	
Total	264	100%	ľ

False Alarm Reason	Incident Count ▼	% of Incidents
Faulty	101	38%
Unknown	50	19%
Accidentally/carelessly set off	28	11%
Other	17	6%
Dust	15	6%
Steam	13	5%
Testing	13	5%
Cooking/burnt toast	11	4%
Chemicals/aerosols	6	2%
Smoke from elsewhere (not at location)	4	2%
Poor maintenance	2	1%
Total	264	100%

40

#### **False Alarms from Domestics**

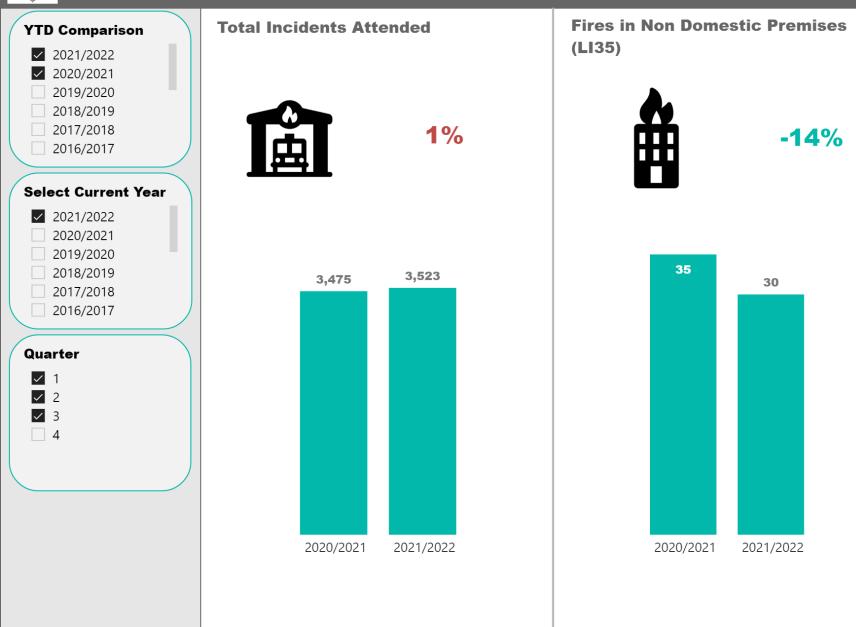


False Alarm Reason	Incident Count ▼	% of Incidents
Cooking/burnt toast	129	33%
Faulty	113	29%
Unknown	36	9%
Accidentally/carelessly set off	29	7%
Smoking	23	6%
Dust	21	5%
Other	10	3%
Chemicals/aerosols	9	2%
Poor maintenance	8	2%
Testing	8	2%
Steam	5	1%
Power surge	3	1%
Total	396	100%



# **Additional Information - Sunderland**

Below are our performance indicators relating to other indicators



55



No Fire deaths recorded during this reporting period.

Sunderland has seen a significant reduction in injuries over the reporting period for both injuries from accidental dwelling fires and injuries from all fires. Through the pandemic, the Service has continued to provide the most vulnerable with safe and well advice and supply fire detection, coupled with a communication strategy that increased social media output, which supported fire reduction campaigns. Of the injuries, most were first aid given at scene and where injuries appeared to be slight.

Accidental dwelling fires have reduced and this a key indicator for the district. Kitchen fires remain the main cause and the Service will continue to target the most vulnerable through safe and well advice, along with ensuring these have fire protection in the home, with the supporting fire safety advice. Through Q3 the Service have fitted 302 heat detectors.

There have been 32 safeguarding referrals recorded through the reporting period and the Service continue to work with both adult and child safeguarding groups to support the most vulnerable within the community.

Deliberate secondary fires have increased during the reporting period with loose refuse being the highest type. The highest incidence of deliberate secondary fires in Sunderland occurred in Redhill, Millfield, Southwick and Hendon. In each of these wards, along with other hotspots within the Sunderland area, the Service have and will continue to support a multi-agency approach to solving the wider anti-social behaviour problems. Key activity within these wards have been led by the LMAPS, utilising various interventions including CCTV as a deterrent; additional Fire, Police and Local Authority patrols to identify and support uplifts; close working with Ward Councillors to link in with the community to identify problem areas; and this has all been supported by joint media messaging, fire stopper awareness, letter drops and leafleting along with wheelie bin stickers to support and educate residents.

Within the Southwick Ward, the SARA project has been successful in reducing anti-social behaviour, which has included a reduction in secondary fires within the reporting period. The success of the project is to be replicated in the Hetton Ward and will apply the same multi-agency approach to reducing anti-social behaviour and improving the lives of those that live in that community.

The multi-agency Darker Nights campaign saw a reduction in deliberate secondary fires over the Bonfire period and influencing factors including increased uplift teams provided by Gentoo and Sunderland Council, along with extended hours and working throughout the weekend.

False alarms from domestic properties has reduced over the reporting period, with the main cause remaining cooking and faulty alarms. The Service continue to work with Gentoo who continue to call challenge alarm actuations within their housing stock, along with direct intervention within high rise buildings and safe and well advice supporting the most vulnerable.