

# 2021/22 Performance Report

## Quarter One

1<sup>st</sup> April 2021 to  
30<sup>th</sup> June 2021)



**Tyne and Wear Fire  
and Rescue Service**  
*Creating the Safest Community*

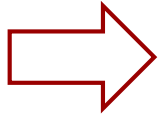


# Service Indicator Overview



# Deaths and Injuries

## Summary



### Fatalities

There has been no fire fatalities within the TWFRS Service area.



### Injuries

There has been a **21%** (27) increase in the number of injuries from all fires (LI05). There has been a **6%** (2) increase in injuries from accidental dwelling fires (LI03).



### Injuries from dwelling fires

**71%** (5) of the victims who went to hospital were aged between 50 - 79. (LI03).



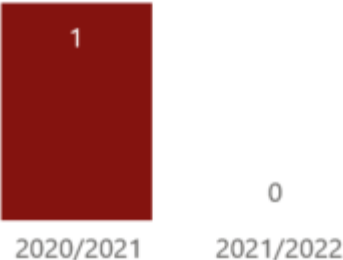
### Injuries from dwelling fires

**100%** (7) injuries from accidental dwelling fires occurred in the kitchen.

# Deaths and Injuries

Below are our performance indicators relating to deaths and injuries for the Service.

Deaths from all fires

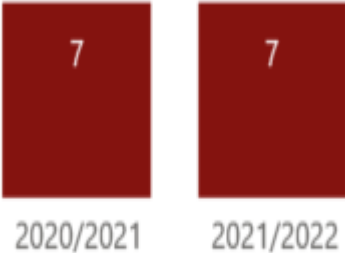


Deaths from accidental dwelling fires

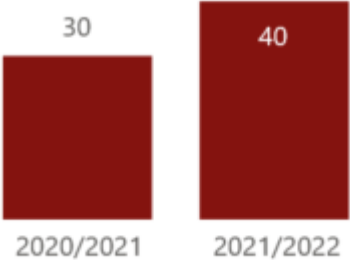


Injuries from accidental dwelling fires\*

\* Excluding first aid and precautionary checks



Injuries from all fires



# Fatalities 2020/21

## Further Information

- Zero fatalities in Q1



# Injuries 2019/20

## Further Information



- The Service missed its target in Q1 for injuries from all fires and injuries from accidental dwelling fires.
- Of those that went to hospital **71%** were aged between 50 - 79
- **100%** occurred in the kitchen, the majority caused by cooking
- Continue and enhance our current strategy

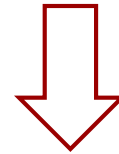
# Fire Attendances

## Summary



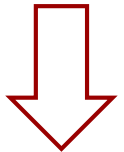
### Fire calls

40% increase of 735 fire calls.



### Accidental Dwelling Fires

**19%** (26) reduction in number of accidental fires in dwellings.



### Primary fires

**9%** (44) reduction in number of primary fires.



### Firefighter action

**49%** (54) of accidental dwelling fires required no firefighter action or were extinguished by small means.



### Smoke Alarms

In **23%** (32) of dwelling fires a smoke alarm was fitted but did not activate (LI12). In **19%** (27) of dwelling fires no smoke alarm was fitted (LI13).



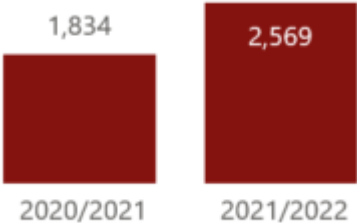
### Deliberate Secondary Fires

**87%** (790) increase in number of deliberate secondary fires.

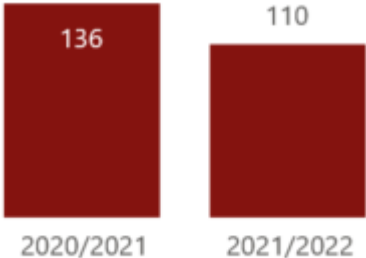
# Fire Attendances

Below are our performance indicators relating to fire attendances for the Service.

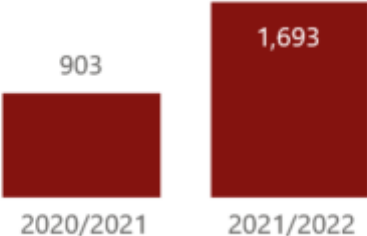
All fire calls



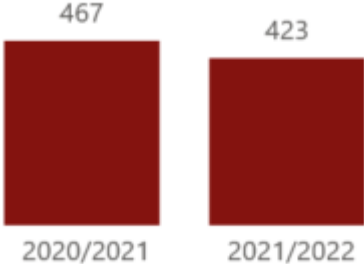
Accidental dwelling fires



Deliberate Secondary Fires



Primary fires





# Deliberate Secondary Fires

## Further Information



- The Service has seen an **87%** increase in this indicator
- **1,693** incidents for 2020/21 up **790** from the previous year
- All Districts have seen increases

# False Alarms

## Summary



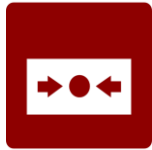
### AFAs from non domestic premises

**13%** (34) increase in automatic false alarms from non-domestic premises (LI22).



### AFAs from domestic premises

**1%** (6) increase in automatic false alarms from domestic premises (LI23).



### (LI22) 36% due to faulty alarms

109 automatic false alarms in non-domestic premises were due to faulty alarms (LI22).



### (LI23) 47% due to cooking and burnt toast

278 automatic false alarms in domestic premises were due to cooking or burnt toast. (LI23).



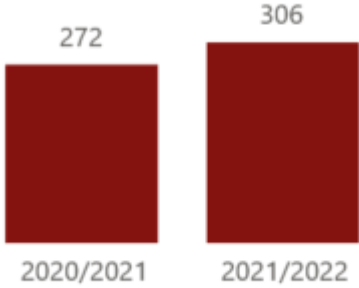
### (LI22) 20% at a Hospital or medical care premises

62 automatic false alarms in non-domestic premises to an hospital premises (LI22).

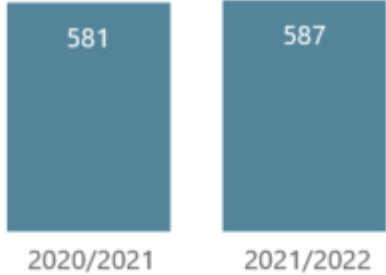
# False Alarms

Below are our performance indicators relating to false alarms for the Service.

Automatic false alarms to non domestic premises



Automatic false alarms to domestic premises



# Additional Information

## Summary



**Total incidents attended**  
**23%** (914) increase in total number of incidents attended (LI32).



**1,568 Home Safety Checks**  
**150%** (941) increase in the number of Home Safety Checks carried out to high risk households.



**Fires in non domestic premises**  
**27%** (13) increase in fires in non domestic premises (LI35).



**6 minutes 17 seconds**  
Average attendance time  
**11** seconds slower than last year.  
(Time = mobilised to in attendance)

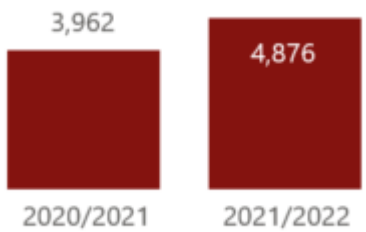


**Incidents attended by a TRV**  
**12%** (70) increase in incidents attended by a TRV (LI36)..

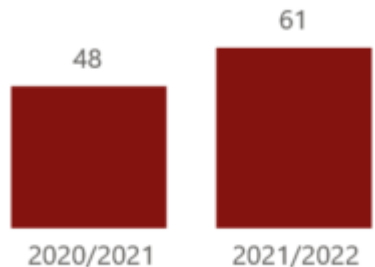
# Additional Information

Below are other performance indicators relating to the Service.

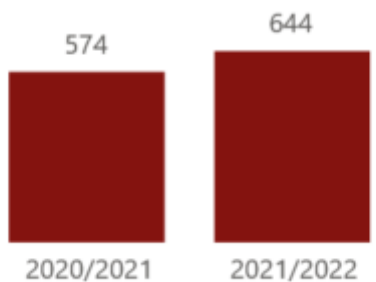
Total incidents attended



Fires in a non domestic premises



Incidents attended by a TRV



Year	Risk Level 1	Risk Level 2	Risk Level 3	Risk Level 4
2019/20	00:04:58	00:05:43	00:05:11	00:06:35
2020/21	00:05:04	00:05:52	00:05:14	00:07:05
2021/22	00:05:23	00:05:40	00:05:21	00:07:06