

2017/18 Performance report Quarter one (1st April to 30th June 2017)



**Tyne and Wear Fire
and Rescue Service**

Creating the Safest Community

www.twfire.gov.uk



The following data set contains general information relating to incidents within the TWFRS Service area. This data has been produced for the purpose of this report only. Upon receipt it becomes the sole responsibility of the TWFRS Officer to act as guardian of this data.

If in doubt about the level of security contact D&I team SHQ.

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Introduction

This report provides a comparison of the data from quarter one in 2017/18 to quarter one in 2016/17 and to previous years where relevant.

Please note: this report contains information on incidents within the Tyne and Wear Service area only and the incidents that were marked “checked” in the IRS on the 4th July 2017.

The sickness data contained in this report is based on information already submitted to HR and will not be complete this is because the data relating to quarter one sickness is not due for submission until 16th of July.

This report includes data on the following local indicators: (*Priority Indicators)

- LI01* - Deaths from accidental dwelling fires
- LI02* - Deaths from all fires
- LI03* - Injuries from accidental dwelling fires (excl. precautionary check and first aid)
- LI05* - Injuries from all fires
- LI08* - Accidental dwelling fires
- LI09* - Injuries from accidental kitchen fires in dwellings
- LI10* - Accidental non kitchen fires in dwellings
- LI16* - Deliberate secondary fires
- LI18* - Deliberate refuse fires
- LI22* - Alarm calls to AFA from non-domestic premise
- LI23* - Alarm calls to AFA from domestic premise
- LI24* - Fire calls attended
- LI29* - Primary fires
- LI32* - Total number of incidents
- LI33* - Deliberate fires
- LI35* - Fires in a non-domestic premise
- LI36 - Number of incidents attended by TRVs
- LI37 - Number of HSCs delivered
- LI82 - Number of days lost to sickness

This report also refers to “risk levels” this is the level of risk attached to the mobilisation category selected at the time of call. Risk level one incidents are those that are deemed to have a high level of risk to human life; risk level two incidents have a moderate level of risk to human life; risk level three and four incidents are those that have low or minimal level of risk to human life.

Executive summary

Deaths and injuries

- There has been one fire fatality (LI02) within the TWFRS Service area in quarter one of 2017/18.
- There has been 11% (6) fewer injuries from fires (LI05).
- There has been 41% (16) fewer injuries from accidental dwelling fires (LI03).
- 50% (5) of the victims who went to hospital were over the age of 65 years old (LI03).

Fire attendances

- TWFRS attended 63% (869) more fires within the Service area in quarter one of 2017/18 (LI24).
- There has been a 17% (74) increase in primary fires (LI29).
- There has been 44% (50) fewer accidental kitchen fires (LI09).
- There has been a 98% (755) increase in deliberate secondary fires (LI16).

False alarms

- There has been an increase of 34% (18) in calls to alarms activated maliciously (LI21).
- There has been 7% (31) increase to AFAs in a non-domestic premise (LI22).
- There has been 10% (57) increase to AFAs in a domestic premise (LI23).
- 45% (291) of domestic AFAs were due to cooking or burnt toast (LI23).

Management indicators

- There has been a 31% (1090) increase in the number of incidents (LI32).
- 8250 home safety checks delivered.
- A TRV attended 25% (1156) of the incidents within TWFRS Service area (LI36)
- 55% of the TRV attendances are between 17:00 and 22:00.
- 53% (26) increase in fires in non-domestic premise (LI35).
- The average attendance times to a risk level one incident was 5 minutes and 11 seconds.

LI overview 2017/18

- Of the 18 local performance indicators it is forecasted that TWFRS will attain four targets (LI03, LI05, LI08, LI09) and will be within 2.5% of LI32.

Deaths and injuries (LI01, LI02, LI03, LI05)

Key facts



1 fatality (LI02)



41% (16) fewer injuries from accidental dwelling fires (LI03)



50% (5) of the victims who went to hospital were over 65 years old (LI03)



11% (6) fewer injuries from fires (LI05)

Gateshead

There has been a 36% (4 injuries) increase in injuries from fires, but a 25% (1 injury) reduction in the number of people attending hospital.

Newcastle

There has been a slight increase in the number of injuries in Newcastle (12.5%, 1 injury).

North Tyneside

North Tyneside has seen 25% (3 injuries) fewer injuries from fires, however we have seen the same number of injuries from accidental dwelling fires.

South Tyneside

There were 6 injuries from all fires, none of which went to hospital. This is the same as quarter 1 in the previous year.

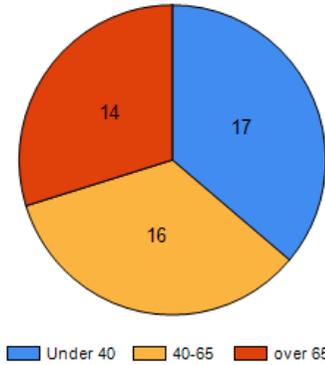
Sunderland

Unfortunately Sunderland has seen one fatality. There is a 54% (7 injury) decrease in injuries from all fires to 6, none of which went to hospital.

- There have been 50% (1) less fatalities when compared to quarter one 2016/17(LI01).
- 62.5% (5) of the incidents where a victim or victims attended hospital the room of origin of the fire was the kitchen (LI03).
- In 90% (9) of the injuries where the victim or victims attended hospital the injuries appeared to be slight. (LI03)
- There were 47 victims from 35 fires where there were victim(s) involved (LI05).
- Where an occupancy type has been recorded, 16 were 'Lone person/parent" (LI05).
- 38% (13) of the fires which had an injury started in the kitchen (LI05).

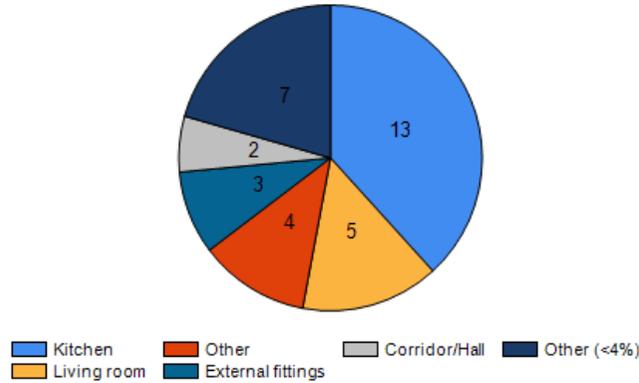
Injuries from all fires – LI05

LI05 - Victim age breakdown: Service Wide Q1 2017/18



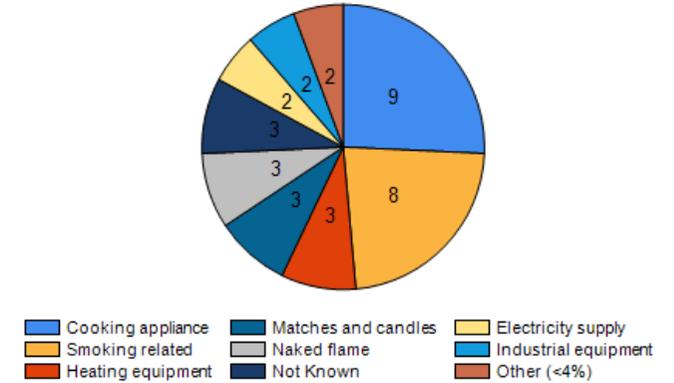
36% were recorded as being under 40 years old, 34% were between 40 and 65, 30% were over 65 years.

LI05 - Room of origin breakdown: Service Wide Q1 2017/18



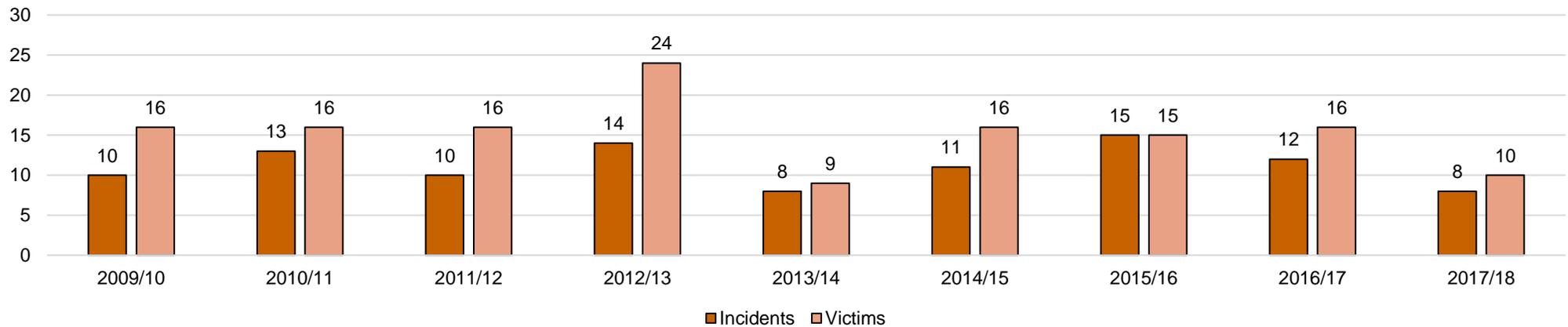
38% of the LI05 fires started in the kitchen.

LI05 - Ignition source breakdown: Service Wide Q1 2017/18



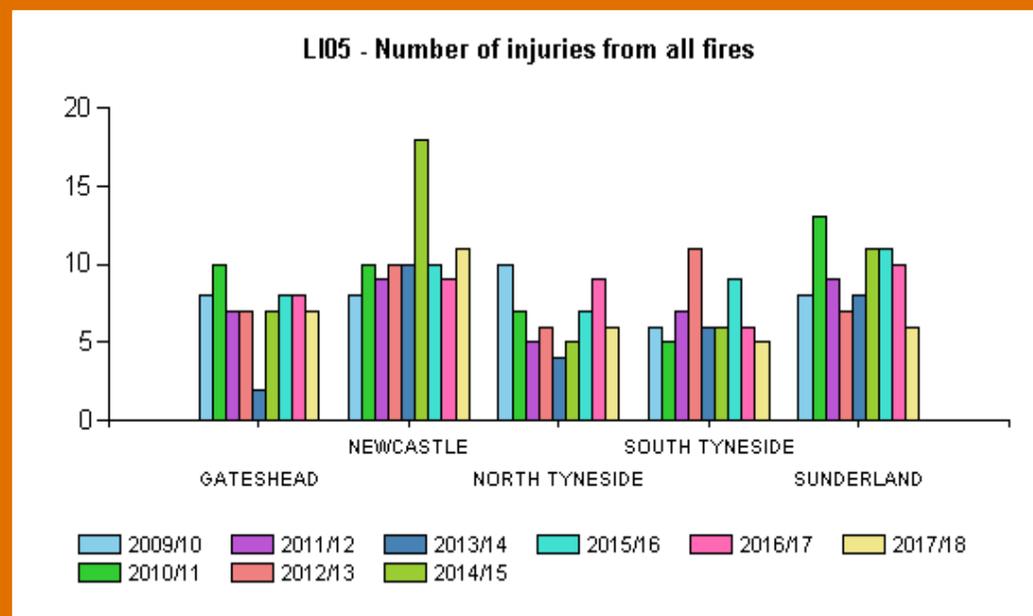
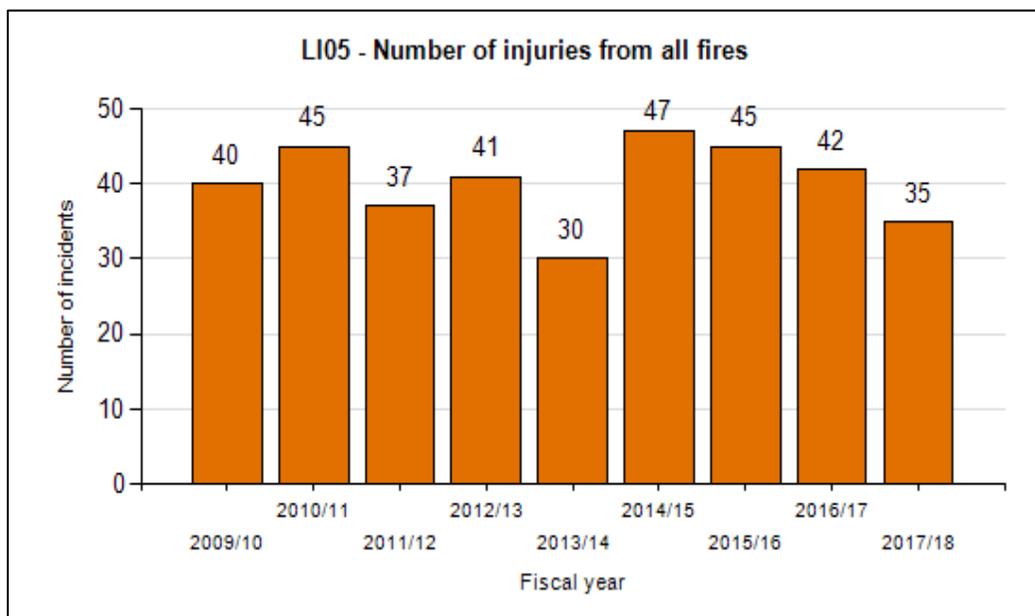
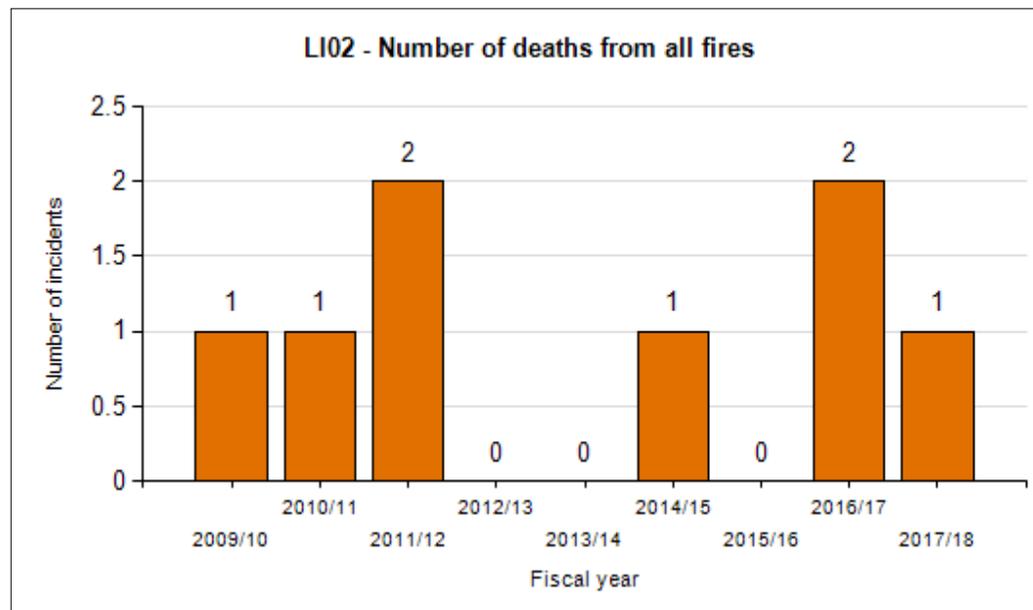
26% of the LI05 incidents were relating to cooking appliance.

LI03 injuries from accidental fires in dwellings exc. precautionary checks and first aid given at scene



The number of incidents and the number of victims has reduced when compared to 2016/17.

Year on year trends



Service actions

Deaths and injuries (Includes LI01, LI02, LI03, LI05)					
Actions	Activities	Success Criteria	Measures	Delivery area	Link
HSC Delivery	Complete HSC's to address targeting strategy	Reduce deaths and injuries to annual agreed targets	Monitored and reported on a monthly and quarterly basis by SD & P&E	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05
Sheltered Housing Initiative	Deliver a safety message to elderly residents to assist in the reduction of deaths and injuries from fire	Reduce all fire incidents and injuries to elderly persons within sheltered accommodation	Recorded on district within P&E team to identify total sessions delivered and the number of people attending	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05
Reducing Accidents at Play	Delivery of a week long multi-agency education programme to young children within the Local Authority area	Successful delivery of RAP programme which assists in the reduction of accidents and injuries to children within the Local Authority area	Post-programme teacher and student evaluations. South Tyneside Council post-programme report	South Tyneside	LI01 LI02 LI03 LI05

Actions	Activities	Success Criteria	Measures	Delivery area	Link
Health Referrals	Provide fire safety advice to highly vulnerable persons within Local Authority Areas. Health Staff to refer people within their care	Reduce the number of deaths and injuries amongst highly vulnerable people within Local Authority areas	Successful visits carried out following referral from health staff. Continue to monitor for reduction to the LI and consider retraining as and when necessary	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05
Telecare Package Referrals	Working with partners to refer vulnerable persons identified via HSC for consideration of Telecare package from partners	Successful take up of telecare packages by vulnerable persons to assist in the reduction of deaths and injuries in targeted groups	Number of packages installed, monitored for improvement in performance	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05
Station Open Day	Community engagement from Operational personnel and P&E, and partner agencies. Activities include: fire safety advice, water safety advice, kitchen safety (chip pan demo) partner agency, Fire Cadets and operational fire crew demonstrations (RTC & fire drill display)	Successful attendance by members of the community - Delivery of campaign messages through demonstrations e.g. Chip Pan Demonstration, RTC demonstration, Evacuation and rescue drills	Raised awareness of fire hazards and fire safety in the home. Monitored for an increase in event footfall, money raised for Firefighters Charity and HSC requests.	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05
Schools Education programme	Fire Safety education delivered to Primary/Junior pupils in years 2 and 5	Successfully deliver planned education lesson to years 2 and 5 and raise awareness of the dangers of fire, matches and lighters	Post-session feedback forms and in-session verbal questioning	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI01 LI02 LI03 LI05

Actions	Activities	Success Criteria	Measures	Delivery area	Link
Lifeline/ABC	Fire safety advice given to vulnerable people in the community with drug and alcohol issues	Provide fire safety advice to reduce the numbers of deaths and injuries within Local Authority area	Recorded on district within P&E team to identify total sessions delivered and the number of people attending	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI03 LI05
Westmoreland Court	Operational training initiative in partnership with P&E and the Local Authority to raise awareness of fire fighting and fire safety in high rise properties	Successful delivery of training programme and raising community awareness across all districts via media and communications plan	Improved operational response of crews and use of new technology (Cobra)	South Tyneside	LI05

Fire attendances (LI08, LI09, LI10, LI16, LI33, LI18, LI24, LI29)

Key facts



63% (869) more fires attended (LI24)



44% (50) fewer accidental kitchen fires (LI09)



98% (755) increase in deliberate secondary fires (LI16)



17% (74) increase in primary fires (LI29)

- 24% (41) fewer accidental dwelling fires (LI08).
- 23% (116) of primary fires had a property type of "Car" (LI29)
- 33% (33) increase in deliberate primary road vehicle fires (LI29).
- 76% (401) increase in deliberate refuse fires (LI18).
- 89% (831) increase in deliberate fires (LI33).
- 16% (9) increase in accidental dwelling fires which did not start in the kitchen (LI10).
- Accidental kitchen fires are down by 44% (50) (LI09).

Gateshead

The number of fire calls attended has increased by 50% (155) to 462. Deliberate fires have increased by 68% to 365 incidents, 89% (324) of the deliberate fires in Gateshead were secondary fires and have seen a 78% increase. Accidental dwelling fires have decreased by 23% to 24 incidents.

Newcastle

There has been a 58% (217) increase in fire calls attended in Newcastle to 591 incidents. Deliberate fires have increased by 69% (179) to 438, of which 84% (367) were deliberate secondary fires which have increased by 71.5% (153). There has been 17% (9) reduction in accidental dwelling fires to 44 incidents.

North Tyneside

North Tyneside has attended 39% (67) more fires (237 in total). Deliberate fires have increased by 84% (81) to 178, 81% (144) were deliberate secondary fires which have increased by 97% (71). Accidental dwelling fires have decreased by 26% (7).

South Tyneside

There has been a 49% (72) increase in fire attendances to 218 incidents. Deliberate fires have increased by 81% (72) to 161, 88% (142) of which were deliberate secondary fires which have increased by 77.5% (62). There has been a 30% (7) decrease in accidental dwelling fires to 16 incidents.

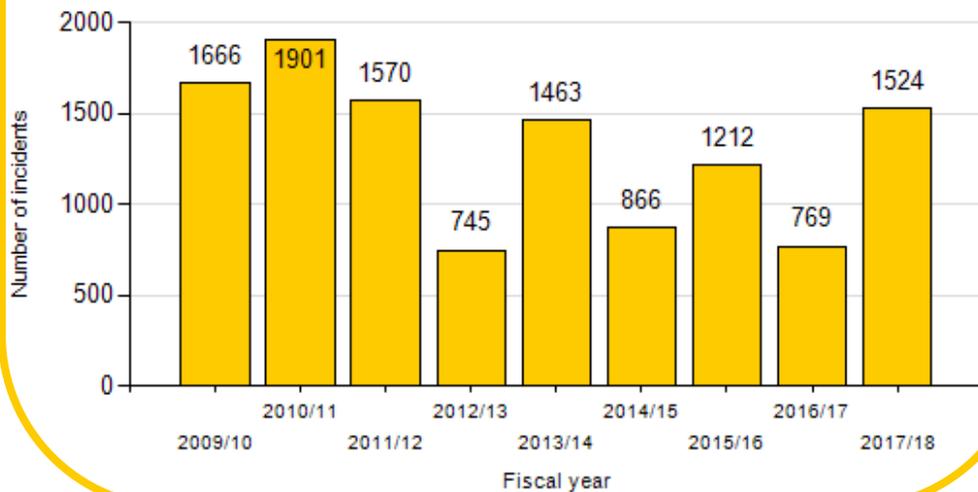
Sunderland

There has been a 96% (358) increase in fires attended to 731 incidents. Sunderland has seen the largest increase in deliberate fires with a rise of 130% (351), 88% (547) are deliberate secondary fires which have increased by 149% (327). Accidental dwelling fire has decreased by 30% (11) to 26 incidents.

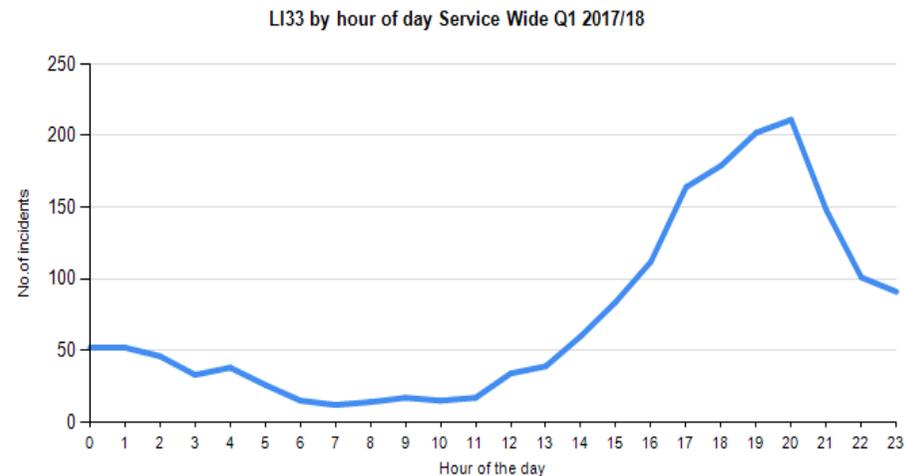
Deliberate secondary fires – LI16

Ward	District	Total incidents
Elswick Ward	NEWCASTLE	72
Southwick Ward	SUNDERLAND	53
Hendon Ward	SUNDERLAND	50
High Fell Ward	GATESHEAD	48
Hetton Ward	SUNDERLAND	41
Millfield Ward	SUNDERLAND	38
Windy Nook and Whitehills Ward	GATESHEAD	35
Benwell and Scotswood Ward	NEWCASTLE	35
Washington West Ward	SUNDERLAND	35
Silksworth Ward	SUNDERLAND	34

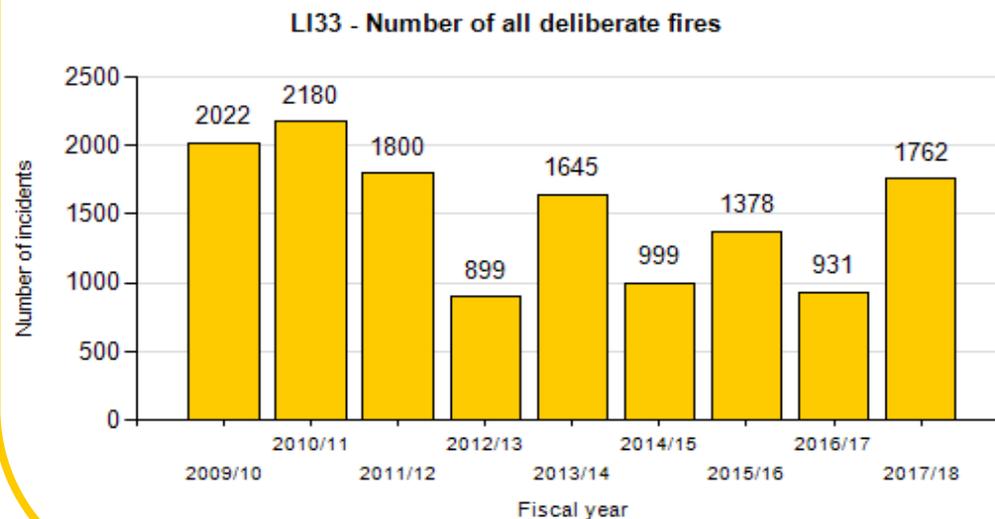
Property type	Total incidents
Loose refuse (incl in garden)	511
Grassland, pasture, grazing etc.	213
Wheelie Bin	184
Tree scrub (includes single trees not in garden)	154
Small refuse/rubbish/recycle container (excluding wheelie bin)	106



Deliberate fires – LI33

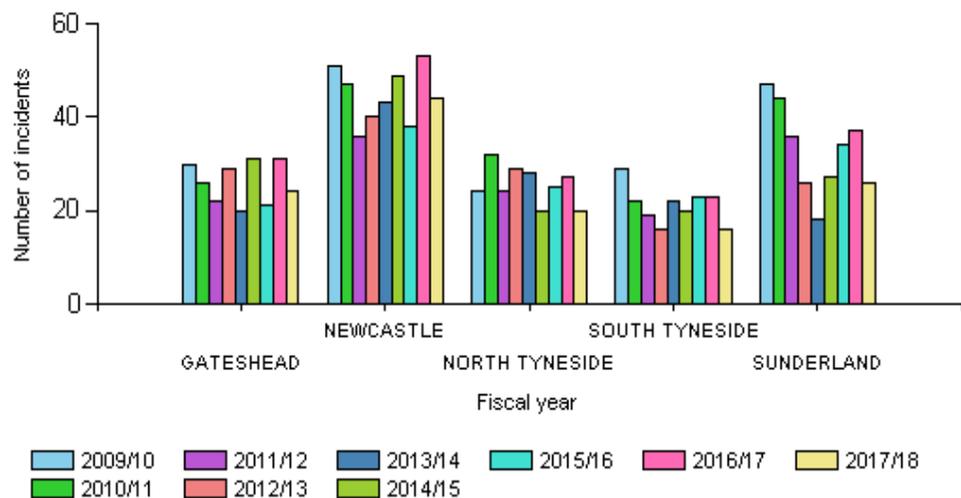


There is an increase in deliberate fires from 15:00 until 22:00 with a peak in the number of incidents between 17:00 & 21:00.

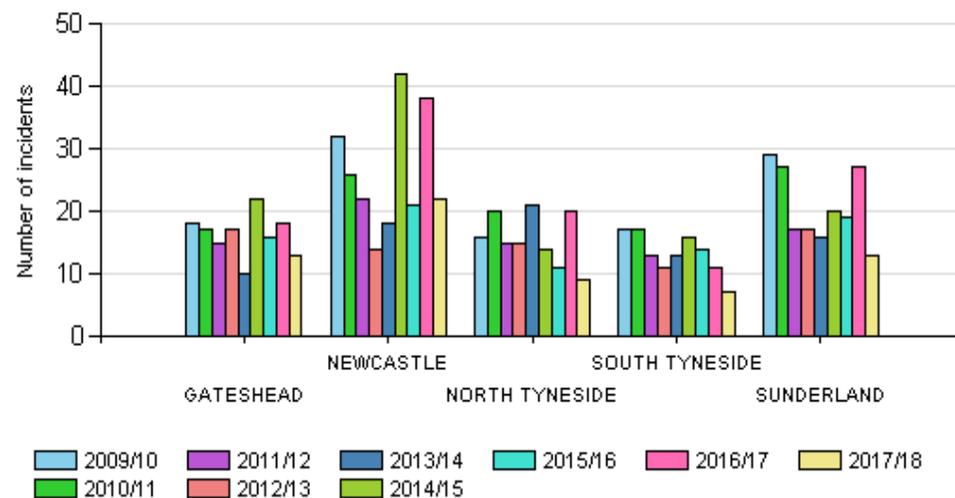


Year on year trends

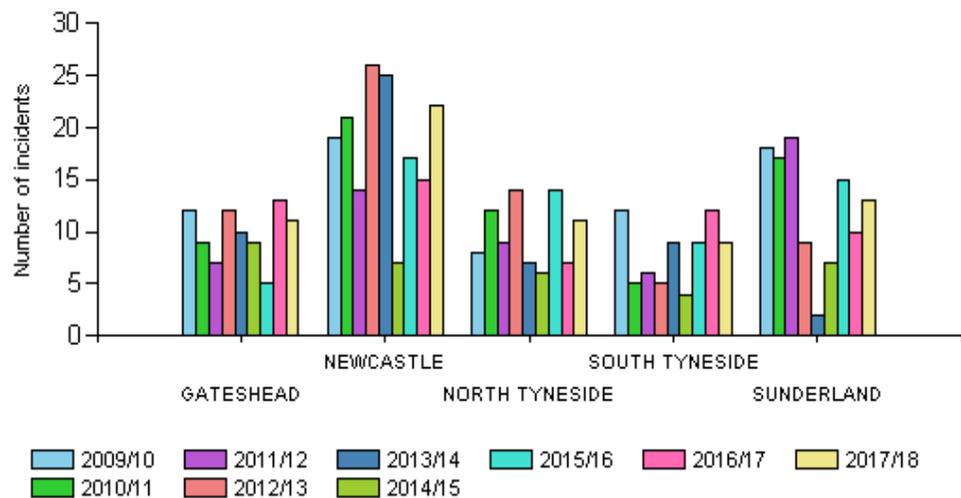
LI08 - Number of accidental fires in dwellings



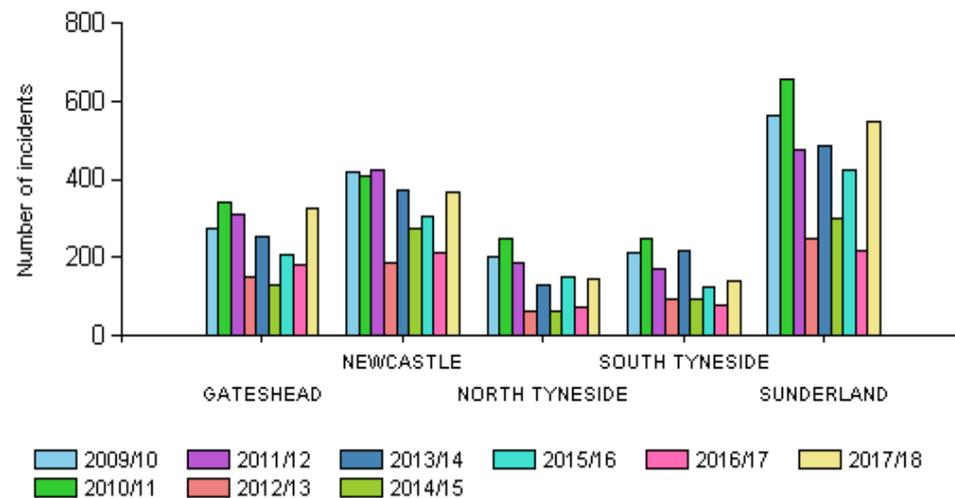
LI09 - Number of accidental kitchen fires in dwellings



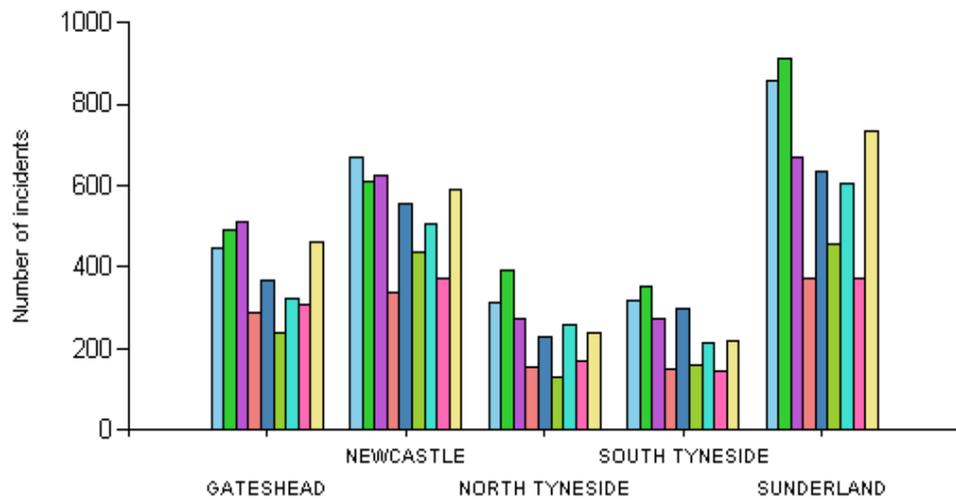
LI10 - Number of accidental non kitchen fires in dwellings



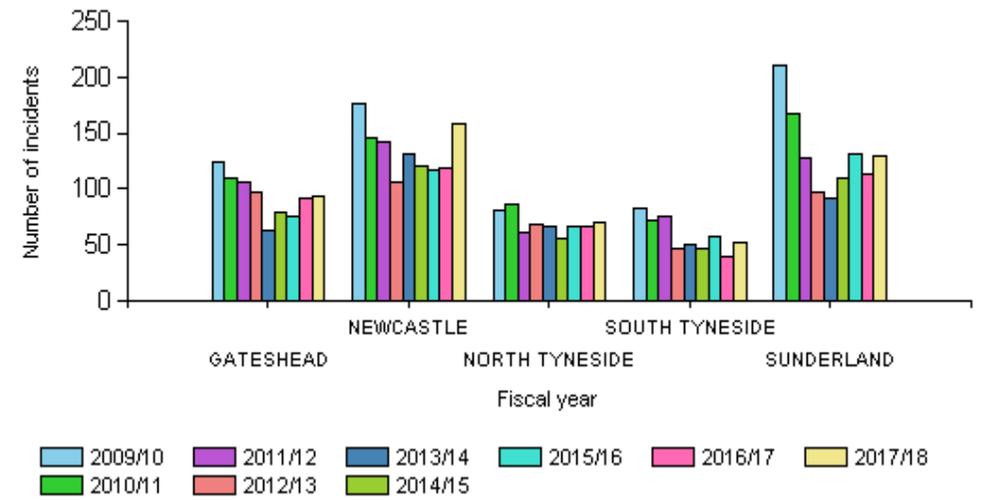
LI16 - Number of deliberate secondary fires



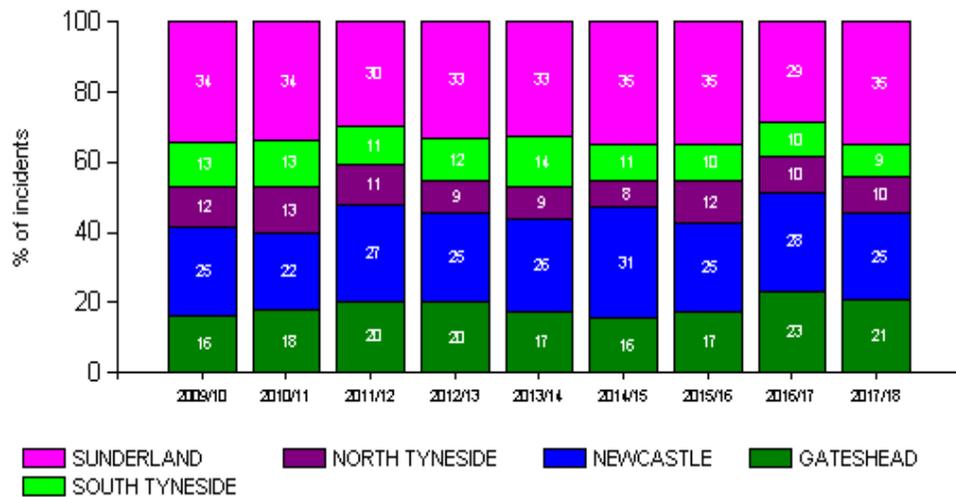
LI24 - Total number of fire calls attended



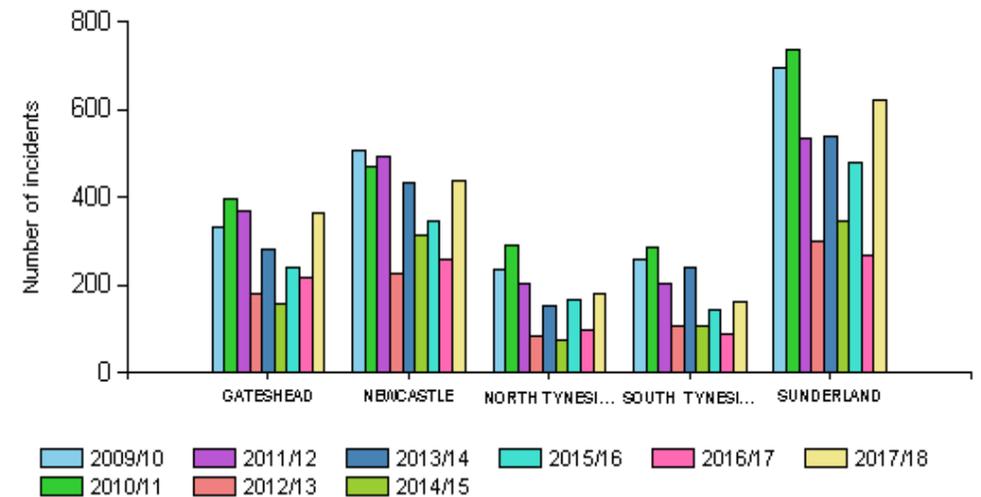
LI29 - Number of primary fires attended



LI33 - Percentage of all deliberate fires



LI33 - Number of all deliberate fires



Service actions

Fire attendance (Includes LI08, LI09, LI10, LI16, LI33, LI18, LI24, LI29)					
Actions	Activities	Success criteria	Measures	Delivery area	Link
HSC Delivery	Complete HSC's to address targeting strategy	Reduce deaths and injuries to annual agreed targets	Monitored performance and reported on a monthly and quarterly basis by SD & P&E	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Sheltered Housing Initiative	Deliver a safety message to elderly residents to assist in the reduction of deaths and injuries from fire	Reduce all fire incidents and injuries to elderly persons within sheltered accommodation	Monitored and reported on a monthly and quarterly basis by SD & P&E	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Reducing Accidents at Play	Delivery of a week long multi-agency education programme to young children within the Local Authority area	Successful delivery of RAP programme which assists in the reduction of accidents and injuries to children within the Local Authority area	Post-programme teacher and student evaluations. South Tyneside Council post-programme report	South Tyneside	LI08 LI09 LI10
Lighter Nights Campaign	Multi-agency community actions delivered to reduce ASB and the number of deliberate fires in Local Authority areas	Successful delivery of Lighter Nights campaign with local partners, assisting in the reduction of ASB and deliberate fires	Report on all ASB incidents to monitor deliberate fires - Post-campaign reporting activities completed by Ops Crews, P&E and local partners	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI33 LI18 LI16

Actions	Activities	Success criteria	Measures	Delivery area	Link
Fire Setters	Engage with identified youths in the community using our Juvenile Firesetters Education Programme (JFEP)	Reduction of the rate of Young People being re-referred to our JFEP, due to an increased awareness of Fire Safety and the consequences of in fire setting	Recorded at SHQ within P&E team to identify total sessions delivered and the number of youths engaging	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI33 LI18 LI16
Health Referrals	Provide fire safety advice to highly vulnerable persons within Local Authority Areas. Health Staff to refer people within their care	Reduce the number of deaths and injuries amongst highly vulnerable people within Local Authority areas	Successful visits carried out following referral from health staff. Continue to monitor for reduction to the LI and consider retraining as and when necessary	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Operation Hot Spot	Multi agency targeted initiative aimed at improving local areas identified by statistical data supported by Local Authority, Northumbria Police and TWFRS	Reduction in the LI's and incidents of ASB in the targeted area following the introduction of the initiative	All agencies to monitor the impact and to review/evaluate. Multi Agency monitoring through statistical analysis addressing issues as and when they arise.	North Tyneside	LI33 LI18 LI16

Actions	Activities	Success criteria	Measures	Delivery area	Link
Chirton/Riverside Combined Initiative	Multi agency targeted initiative working in the Chirton / Riverside wards. Supported by local authority, Northumbria police and TWFRS. Sign post vulnerable people to complete HSC and link with other agencies for support in their homes	Improve performance in the targeted area following initiative	Reduction within the LI's, monitor and review quarterly with partner agencies	North Tyneside	LI33 LI18 LI16
ASB Tours	Operational Crews targeted initiative to reduces ASB fires through data led tours of hot spot areas and the reporting of rubbish for uplifts to the Local Authority.	Reduction in the targeted area, monitoring of up lifts in liaison with the Local Authority and partners	Monitor and review quarterly with partner agencies	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI18 LI16
Thompson Park ASB Hot Spot Targeting	Delivery of a campaign in partnership with Northumbria Police and Local Authority to conduct schools education, shared intelligence and to fit cameras to the area to monitor activity in the Thomson Park area of Sunderland	Reduction of ASB fire in the targeted area following initiative	Reduction within the LI's, monitor and review quarterly with partner agencies and run regular LI16 report to monitor	Sunderland	LI18 LI16

Actions	Activities	Success criteria	Measures	Delivery area	Link
Jubilee Estate Stand Alone Problem Solving Group	Delivery of a targeted campaign for the Jubilee Estate in partnership with Northumbria police, YHN and the Local Authority to address increase ASB fires in the area.	Reduce ASB in the targeted area following initiative	Monitor and review at SAP meetings with Partners	Newcastle	LI33 LI18 LI16
Friends of Saltwell Park Partnership	Delivery of a targeted campaign in partnership with the Friends of Saltwell Park to reduce the number of ASB incidents in the area, utilising littler picks, community engagement and identification and removal of log store.	Reduction if incidents in the targeted area following initiative	Monitor and review on a monthly basis with Friends of Saltwell Park	Gateshead	LI33 LI18 LI16
Lifeline/ABC	Fire safety advice given to vulnerable people in the community with drug and alcohol issues	Provide fire safety advice to reduce the numbers of deaths and injuries within Local Authority area	Recorded on district within P&E team to identify total sessions delivered and the number of people attending	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Schools Education programme	Fire Safety education delivered to Primary/Junior pupils in years 2 and 5	Successfully deliver planned education lesson to years 2 and 5 and raise awareness of the dangers of fire, matches and lighters	Post-session feedback forms and in-session verbal questioning	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10

Actions	Activities	Success criteria	Measures	Delivery area	Link
Telecare Package Referrals	Working with partners to refer vulnerable persons identified via HSC for consideration of Telecare package from partners	Successful take up of telecare packages by vulnerable persons to assist in the reduction of deaths and injuries in targeted groups	Number of packages installed, monitored for improvement in performance against the LI's	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Station Open Day	Community engagement from Operational personnel and P&E, and partner agencies. Activities include: fire safety advice, water safety advice, kitchen safety (chip pan demo) partner agency, Fire Cadets and operational fire crew demonstrations (RTC & fire drill display)	Successful attendance by members of the community - Delivery of campaign messages through demonstrations e.g. Chip Pan Demonstration, RTC demonstration, Evacuation and rescue drills	Raised awareness of fire hazards and fire safety in the home. Monitored for an increase in event footfall, money raised for Firefighters Charity and HSC requests.	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10
Westmoreland Court	Operational training initiative in partnership with P&E and the Local Authority to raise awareness of fire fighting and fire safety in high rise properties	Successful delivery of training programme and raising community awareness across all districts via media and communication plan	Improved operational response of crews and use of new technology (Cobra)	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI08 LI09 LI10 LI24 LI29

False alarms (LI22, LI23)

Key Facts



37% (170) of AFA calls to non domestic premise were due to faulty alarms (LI22)



7% (31) increase to AFAs from a non domestic premise (LI22)



45% (291) of domestic AFAs are due to cooking or burnt toast (LI23)



10% (57) increase to AFAs in domestic premise (LI23)

- 7% (31) increase in AFA's to non domestic premises (LI23).
- 42% (268) of domestic premise false alarms were to purpose built flats (LI23).
- 33% (211) of domestic premise false alarms were to self-contained sheltered housing (LI23).
- 45% (291) of domestic premise false alarms were due to cooking or burnt toast (LI23).
- 25% (163) of domestic premise false alarms were due to faults (LI23).
- 41% (186) AFA calls to non domestic premise were to either an education, hospital or medical care premise. (LI22)
- 14% of AFA calls to non domestic premise were accidentally or carelessly set off (LI22)

Gateshead

AFA calls from non domestic premises have seen an 11% increase (8) in Gateshead. 39% (32) of non domestic AFAs were from Hospital or Education premises. 31% (27) of domestic AFAs were from sheltered housing and 28% (24) were from purpose built flats/maisonettes.

Newcastle

AFA calls have seen an increase in Newcastle, 6% for both domestic (18) false alarms and non domestic (11) false alarms. 20% (39) of non domestic AFAs were from Hospital premises. 56% (180) of domestic AFAs were from purpose built flats/maisonettes and 29% (92) were from sheltered housing.

North Tyneside

There has been no change in AFAs from non-domestic premise in North Tyneside. Domestic AFA's have increased by 29% (16). 41% (13) of non domestic AFAs were from Education premises. 56% (40) of domestic AFAs were from sheltered housing.

South Tyneside

South Tyneside has seen an increase in AFA's with non-domestic AFAs increasing by 43% (16) and domestic AFAs increasing by 38% (16). 51% (14) of non domestic AFAs were from Hospital or Education premises. 48% (28) of domestic AFAs were from sheltered accommodation premises.

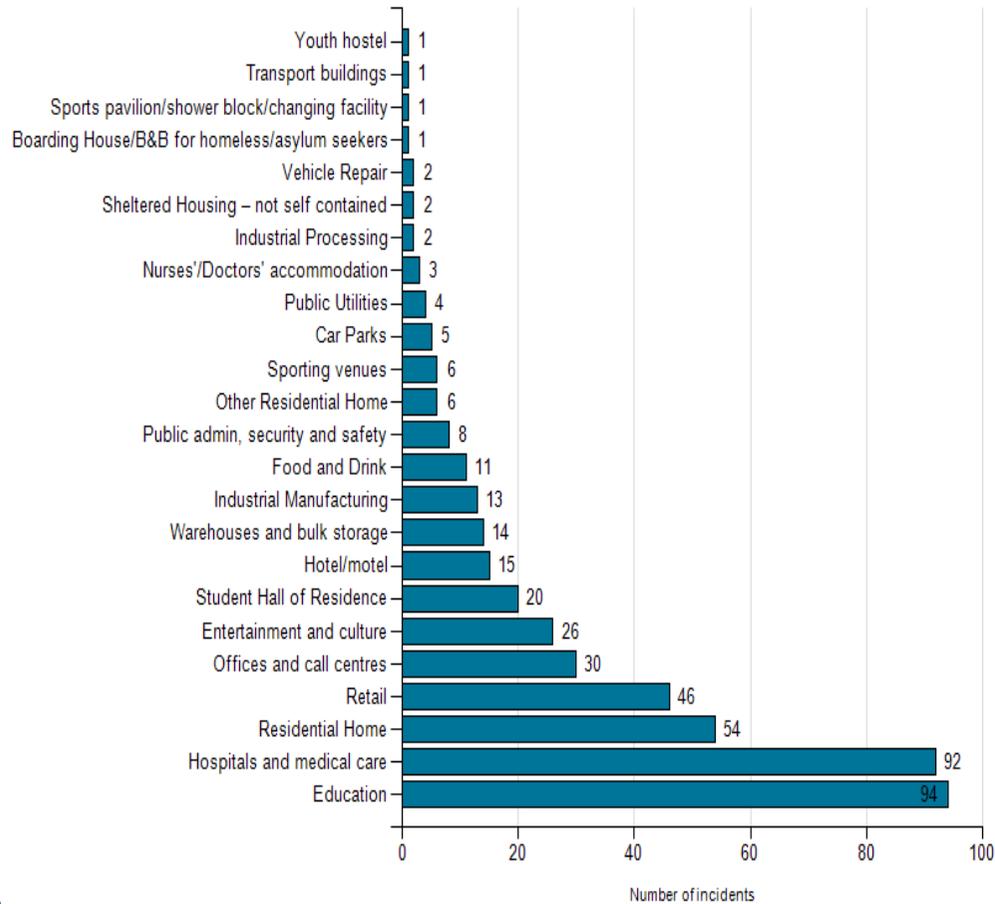
Sunderland

Sunderland has seen a decrease 4% (4 calls) from non domestic premises and an increase 8% (8) from domestic premises. 54% (51) of non domestic AFAs were from Hospital or Education premises. 44% (45) of domestic AFAs were from purpose built flats/maisonettes.

LI22 - Non domestic false alarms by property time

When attending false alarms in non-domestic premise 41% of the turn outs were to Educational or Hospital premise.

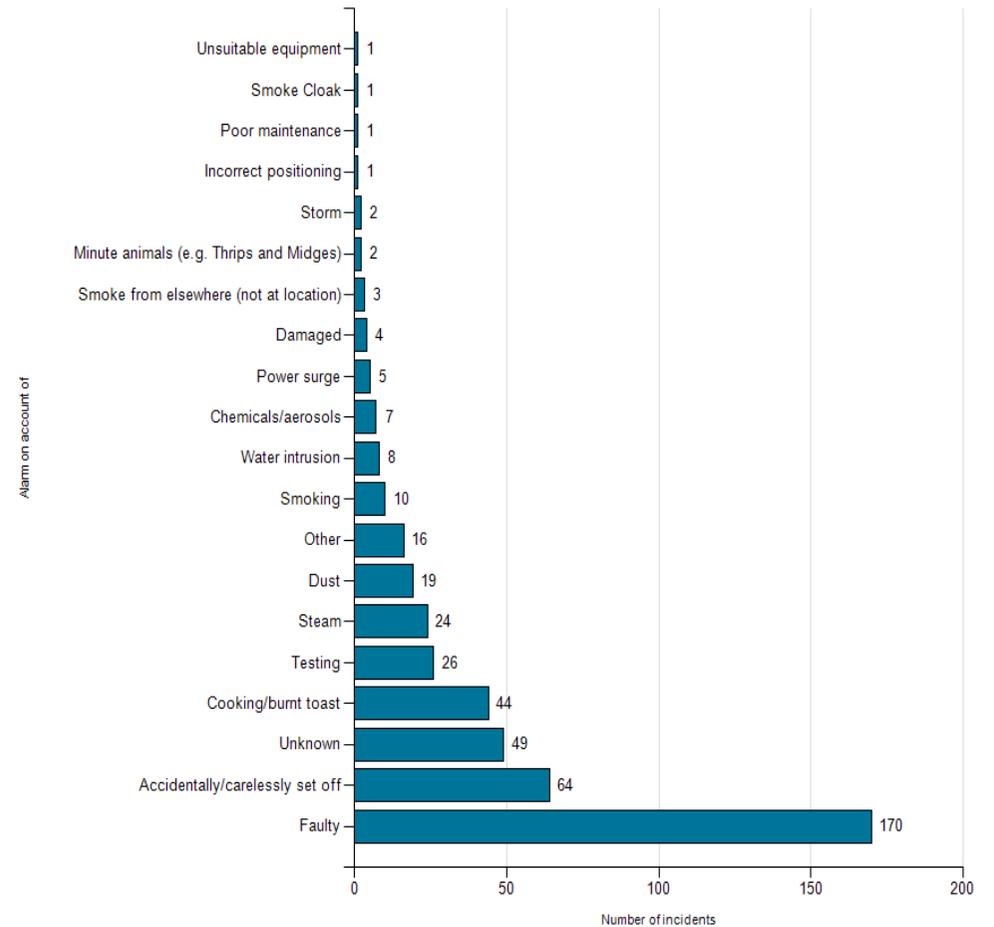
LI22 - Property type: Service Wide Q1 2017/18



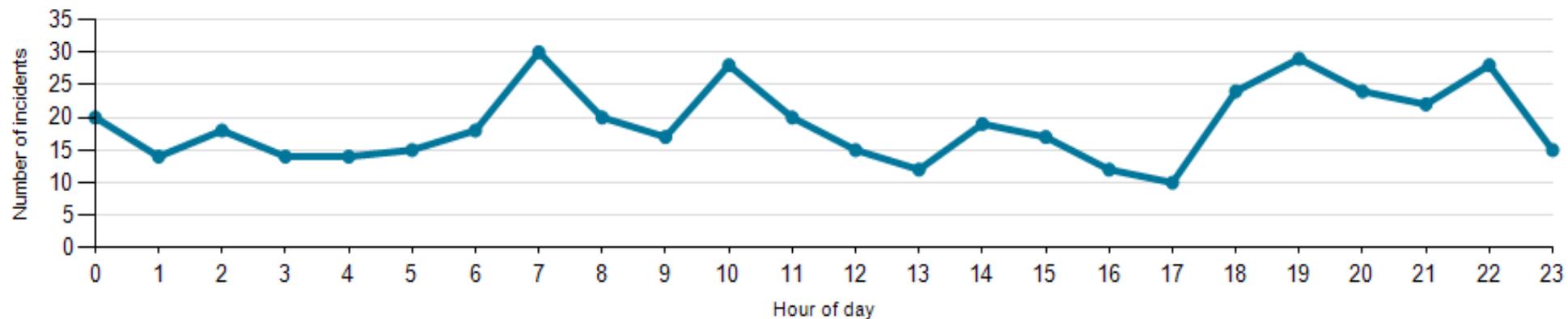
LI22 - Non domestic false alarms by reason for alarm activation

When attending false alarms in non-domestic premise 37% related to a faulty systems and 10% of the turn outs were due to cooking or burnt toast.

LI22 - Alarm on account of: Service Wide Q1 2017/18

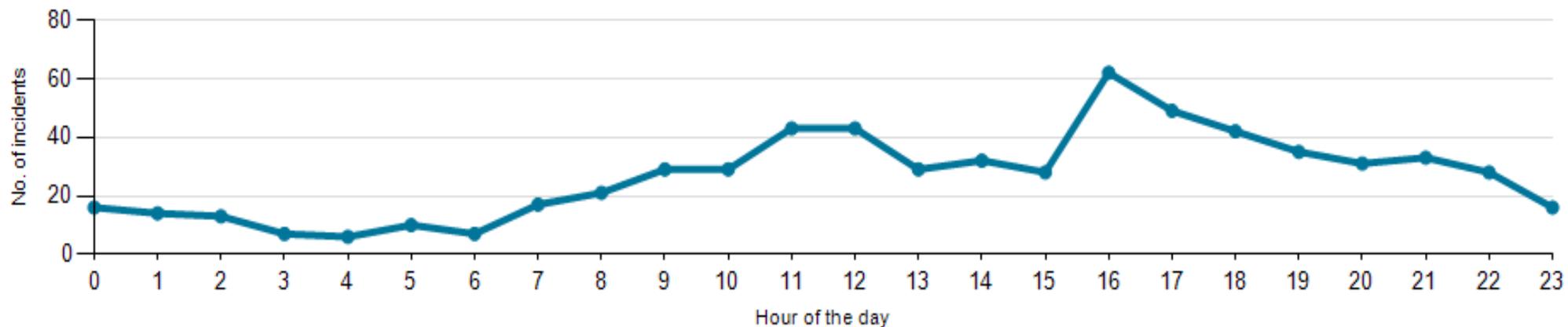


LI22 by hour of day: Service Wide Q1 2017/18



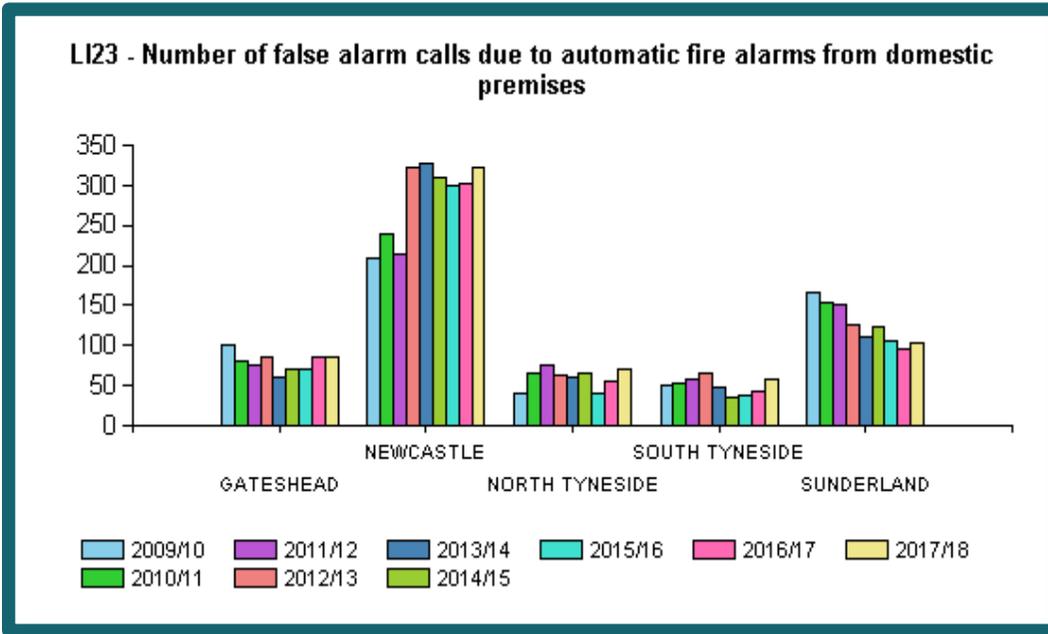
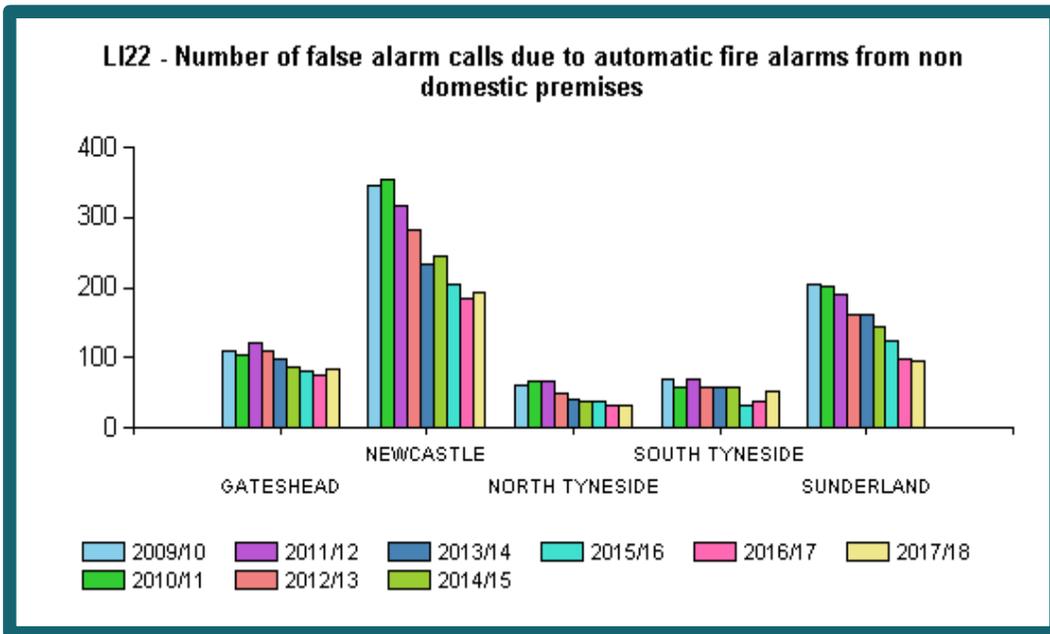
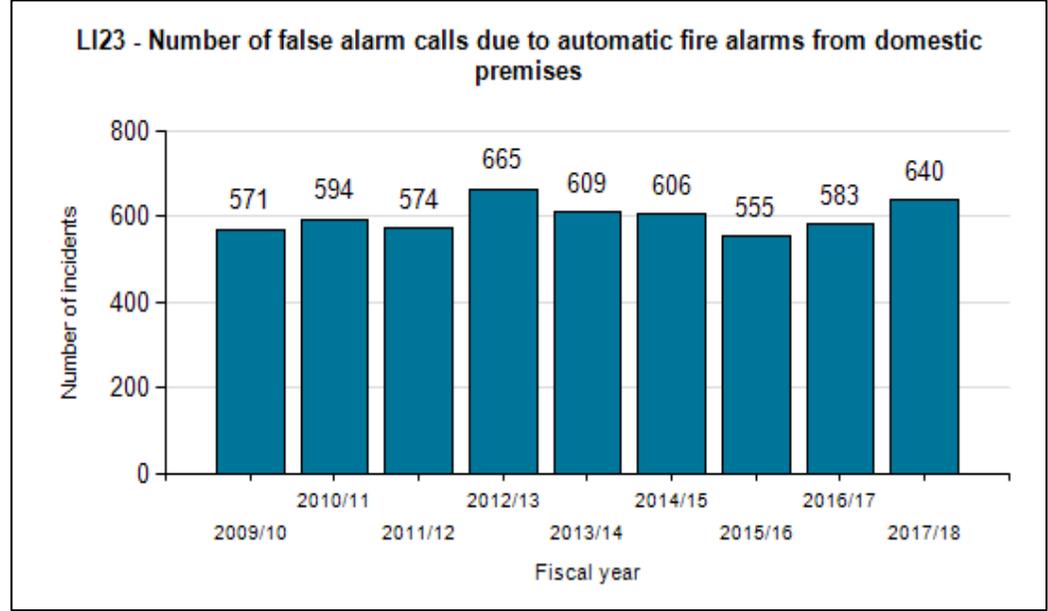
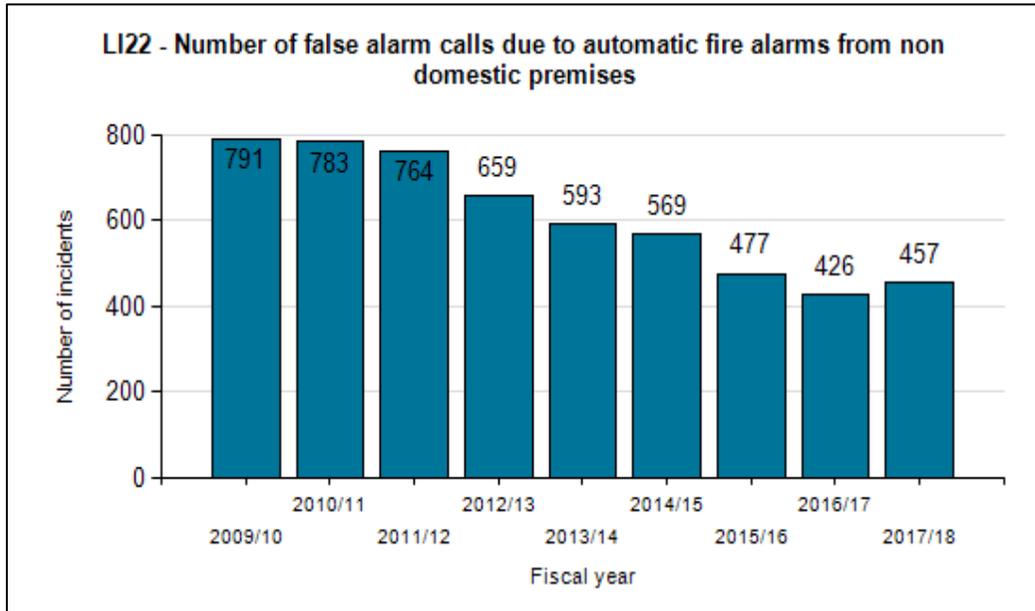
There are three peaks in time of day analysis for non domestic false alarms attended between 07:00 and 08:00, between 10:00 and 11:00 as well as 18:00 and 23:00.

LI23 by hour of day: Service Wide Q1 2017/18



There are two peak in time of day analysis for domestic false alarms attended between 11:00 and 13:00, between 16:00 and 18:00.

Year on year trends



Service actions

False alarm calls (Includes LI22, LI23)

Actions	Activities	Success criteria	Measures	Delivery area	Link
Sheltered Housing Initiative	Deliver a safety message to elderly residents to assist in the reduction of false alarm calls	Reduce the number of false alarm calls resulting from elderly persons within sheltered accommodation	Monitored and reported on a monthly and quarterly basis	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI23
Housing Organisations False Alarms	To attend working groups with partners within the housing sector to reduce unnecessary false alarm calls	Reduce the number of false alarm calls resulting from Housing Sector organisations	Monitored and reported on a quarterly basis	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI23
Call Challenge	Follow up care call referrals in the Local Authority Areas to improve fire safety education to reduce the number of false alarm calls .	reduction in number of false alarm calls in care call monitored properties and improvement of resident education	Monitor and review quarterly	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI23
Hospital Liaison Groups	To attend Hospital working group in partnership with Fire Safety to work to reduce the number of false alarm calls across all hospital premises	Reduction in the number of false alarm calls at hospital premises	Monitor and review on a 6 monthly basis	Gateshead Newcastle North Tyneside South Tyneside Sunderland	LI22

LI overview 2017/18

This report monitors how our incidents are performing against our targets and forecasts for 2017/18 and Q1. (*Priority Indicators)

Red = Target not achieved/not forecast to achieved

Amber = Target/forecast equal or within 2.5%

Green = within target/forecast

Indicator	Service				Newcastle				Sunderland				Gateshead				South Tyneside				North Tyneside			
	Incidents	Target	% of target	Forecast	Incidents	Target	% of target	Forecast	Incidents	Target	% of target	Forecast	Incidents	Target	% of target	Forecast	Incidents	Target	% of target	Forecast	Incidents	Target	% of target	Forecast
LI01*	1	0	-	2	0	0	-	0	1	0	-	1	0	0	-	0	0	0	-	0	0	0	-	0
LI02*	1	0	-	3	0	0	-	0	1	0	-	1	0	0	-	0	0	0	-	0	0	0	-	0
LI03*	10	41	24%	37	5	11	45%	12	0	0	-	0	3	11	27%	11	0	0	-	0	2	4	50%	7
LI05*	47	177	27%	165	11	43	26%	45	6	54	11%	49	15	32	47%	31	6	14	43%	14	9	28	32%	26
LI08*	130	549	24%	520	44	148	30%	142	26	128	20%	120	24	103	23%	98	16	69	23%	63	20	101	20%	97
LI09*	64	313	20%	271	22	90	24%	76	13	72	18%	60	13	57	23%	53	7	38	18%	35	9	56	16%	47
LI10*	66	240	28%	249	22	58	38%	66	13	56	23%	60	11	46	24%	45	9	31	29%	28	11	45	24%	50
LI16*	1524	3627	42%	4471	367	1005	37%	1181	547	1186	46%	1543	324	734	44%	895	142	347	41%	417	144	355	41%	435
LI18*	929	2759	34%	3220	281	821	34%	951	330	897	37%	1104	175	554	32%	620	72	226	32%	256	71	261	27%	289
LI22*	457	1651	28%	1830	195	708	28%	782	95	382	25%	412	82	263	31%	294	53	150	35%	180	32	148	22%	162
LI23*	640	2437	26%	2542	321	1205	27%	1238	103	441	23%	447	87	373	23%	377	58	167	35%	200	74	251	29%	280
LI24*	2239	5893	38%	6941	591	1610	37%	1874	731	1806	40%	2221	462	1155	40%	1344	218	634	34%	725	237	688	34%	777
LI29*	503	1642	31%	1787	157	446	35%	504	130	455	29%	491	93	306	30%	319	52	188	28%	210	71	247	29%	263
LI32*	4649	15065	18%	15003	1543	5570	23%	5574	1250	3740	21%	1700	861	2594	22%	1422	492	1524	19%	3772	502	1637	20%	2536
LI33*	1762	4318	41%	5286	438	1196	37%	1412	620	1400	44%	1797	365	856	43%	1030	161	414	39%	499	178	452	39%	548
LI35*	75	204	37%	243	27	65	42%	81	14	58	24%	63	14	32	44%	38	10	20	50%	27	10	29	34%	34

Deaths and Injuries	
LI1*	Number of deaths from accidental fires in dwellings
LI2*	Number of deaths from all fires
LI3*	Number of injuries from accidental fires in dwellings, excluding precautionary checks and first aid given at scene
LI5*	Number of injuries from all fires
Fire attendances	
LI8*	Number of accidental fires in dwellings
LI9*	Number of accidental kitchen fires in dwellings
LI10*	Number of accidental non kitchen fires in dwellings
LI16*	Number of deliberate secondary fires
LI33*	Number of all deliberate fires
LI18*	Number of deliberate refuse fires
LI24*	Total number of fire calls attended
LI29*	Number of primary fires attended
False alarms	
LI22*	Number of false alarm calls due to automatic fire alarms from non domestic premises
LI23*	Number of false alarm calls due to automatic fire detection from domestic premises

*-Priority Indicators

